

ANNUAL INFOGRAPHIC REPORT

For Dubai Foundation for Women and Children 2020

20



20



مؤسسة دبي
لرعاية النساء والأطفال
DUBAI FOUNDATION FOR WOMEN & CHILDREN

    @dfwac
www.dfwac.ae



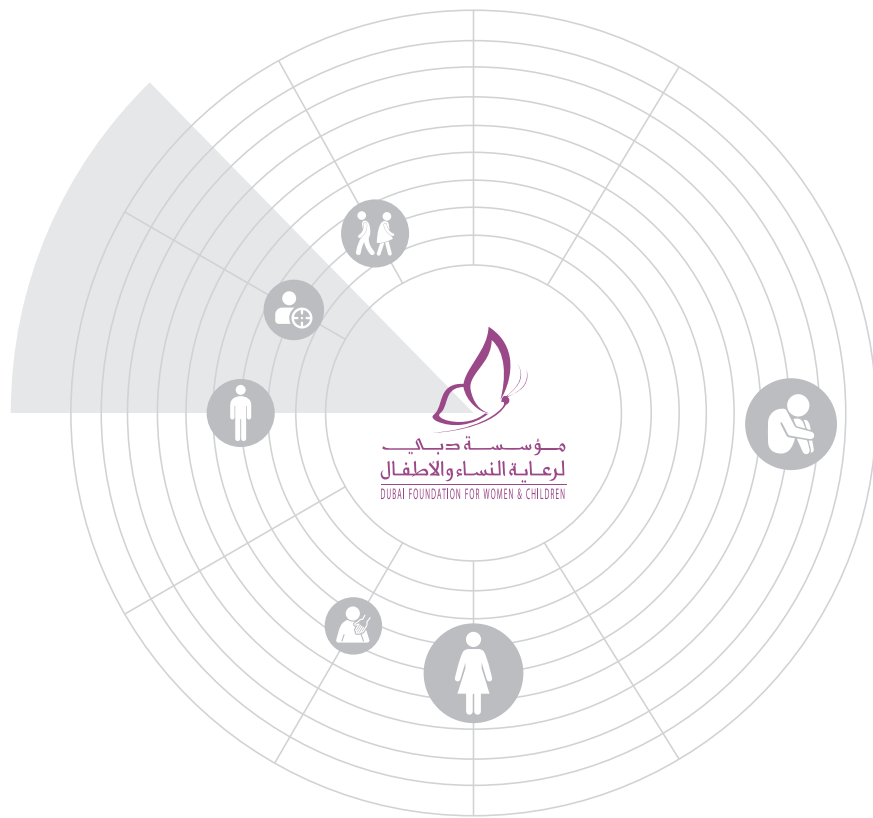
مؤسسة دبي
لرعاية النساء والأطفال
DUBAI FOUNDATION FOR WOMEN & CHILDREN

ANNUAL INFOGRAPHIC REPORT

For Dubai Foundation for Women and Children 2020

    @dfwac

www.dfwac.ae



WHO ARE WE?

The Dubai Foundation for Women and Children (DFWAC) is the first licensed non-profit shelter in the UAE for women and children victims of domestic violence, child abuse, and human trafficking. It was established in July 2007 to offer victims immediate protection and support services in accordance with international human rights obligations.

OUR VISION

A society free of violence against women and children in Dubai.

OUR MISSION

End violence and abuse against women and children through activating the role of prevention and providing a safe shelter, care and rehabilitation services in accordance with recognized international standards.

STRATEGIC GOALS

PREVENTION

Contribute to end harm, abuse and violence against women and children.

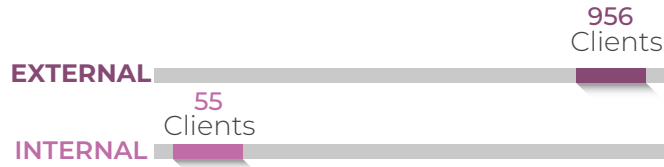
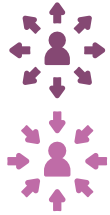
CARE, REHABILITATION AND EMPOWERMENT

- Provide leading and professional services in accordance with international laws and standards
- Rehabilitate victims and successfully integrate them into society.

CAPABILITIES AND INNOVATION

Enhance the effectiveness and efficiency of the internal performances of the foundation.

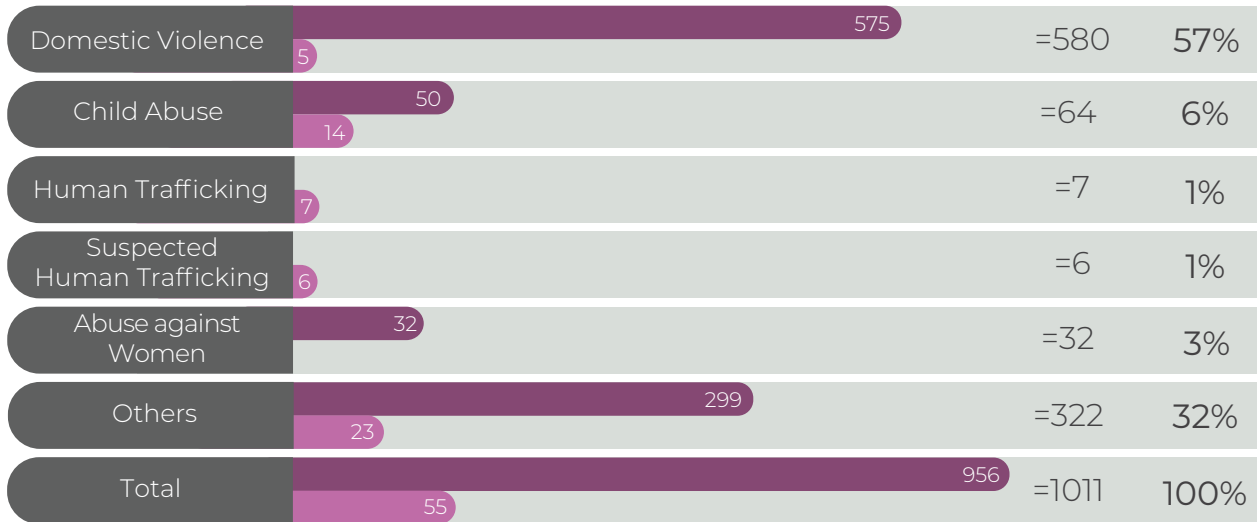
NEW CLIENTS 2020



=1011
Total of internal & external clients

6,910
Calls received through different channels of the call center

CASE CATEGORY



● External ● Internal

DOMESTIC VIOLENCE

CHARACTERISTICS OF DOMESTIC VIOLENCE VICTIMS:

NUMBER OF VICTIMS



5

Internal



575

External

= 580

Total Clients

GENDER

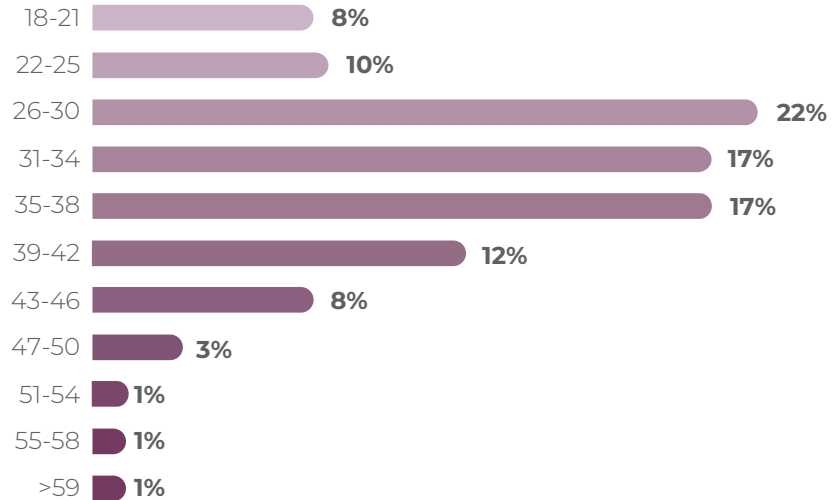


Male



Female

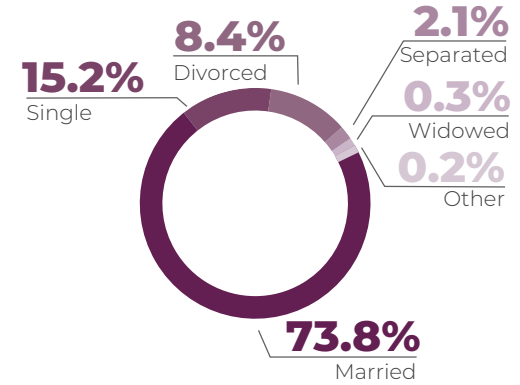
AGE CATEGORIES



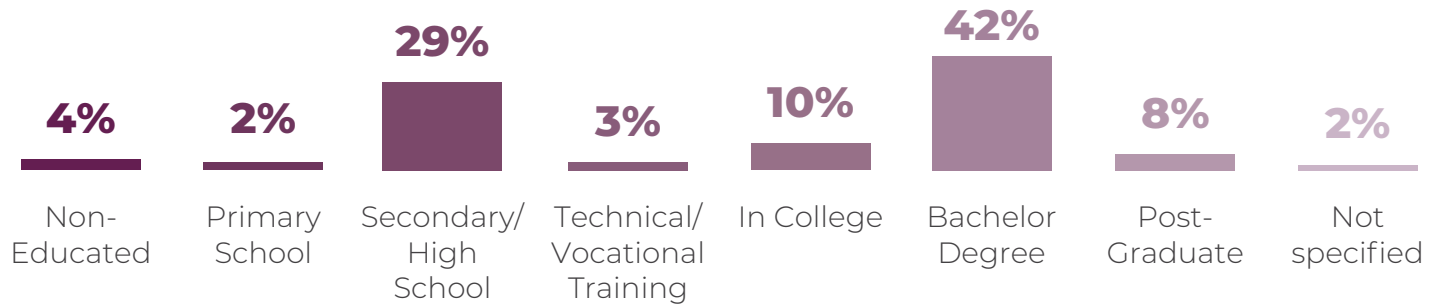
VICTIM'S NATIONALITY



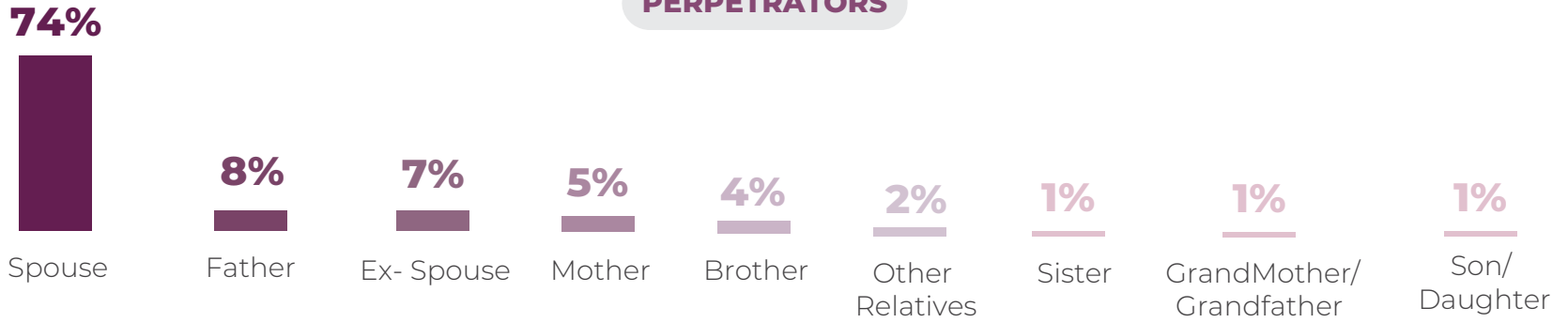
MARITAL STATUS



EDUCATIONAL LEVEL

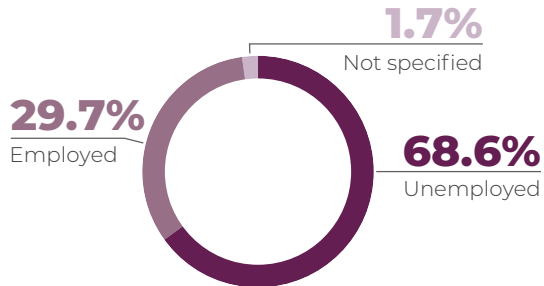


PERPETRATORS

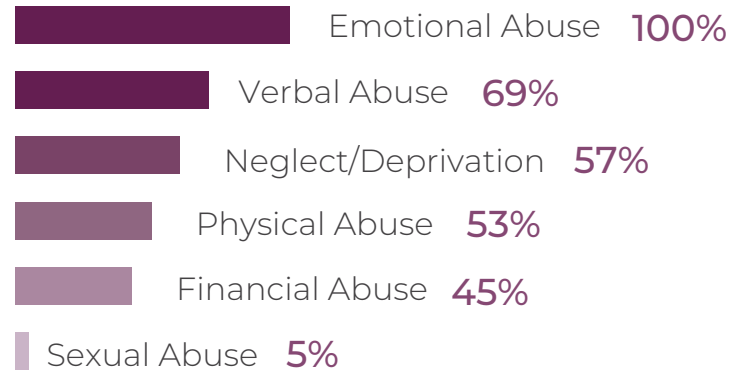


*Top perpetrators

OCCUPATION DURING VIOLENCE



TYPE OF ABUSE



*The victim may experience multiple types of abuse

CHILD ABUSE

CHARACTERISTICS OF CHILD ABUSE VICTIMS

NUMBER OF VICTIMS



14

Internal



50

External

= 64

Total Clients

GENDER

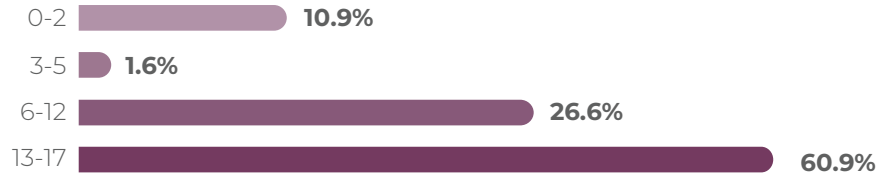


Male

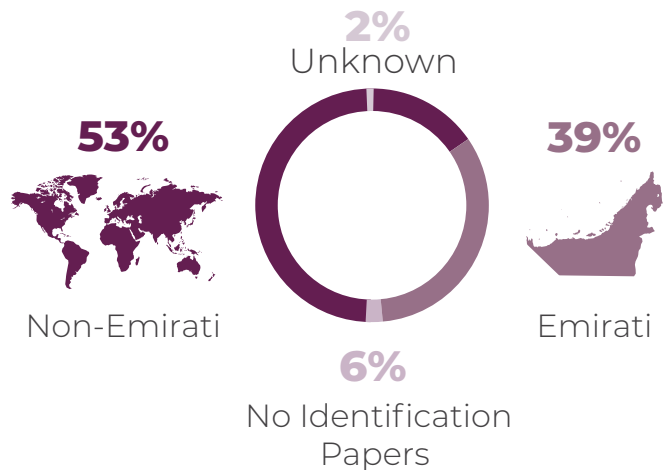


Female

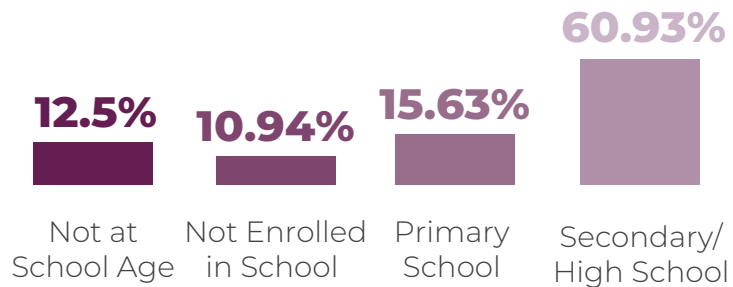
AGE CATEGORIES



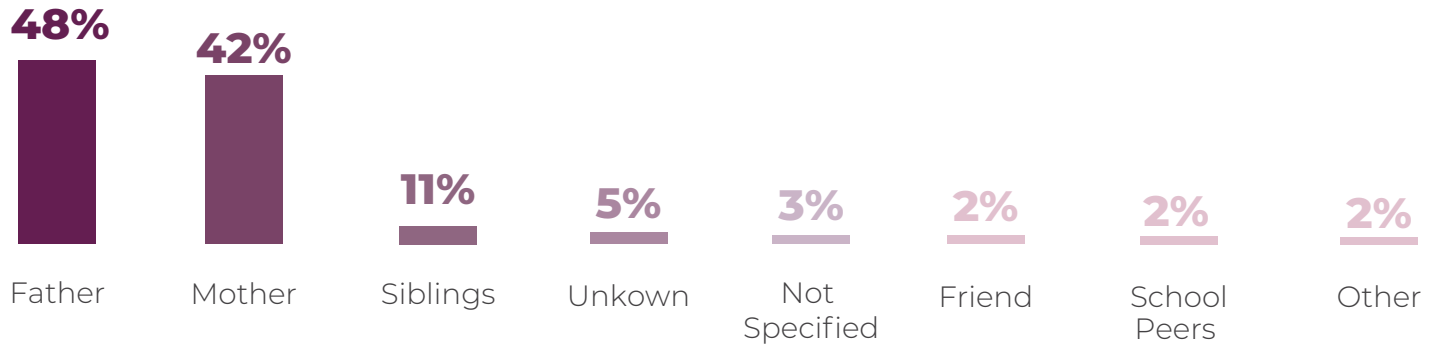
VICTIM'S NATIONALITY



EDUCATIONAL LEVEL

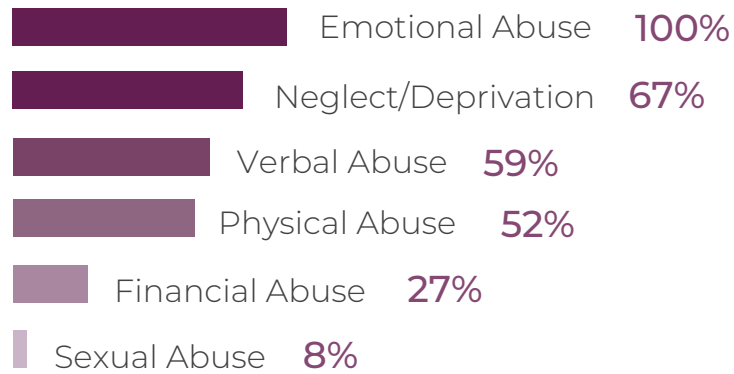


PERPETRATORS



*Top perpetrators

TYPE OF ABUSE



*The victim may experience multiple types of abuse

HUMAN TRAFFICKING

CHARACTERISTICS OF HUMAN TRAFFICKING VICTIMS:

NUMBER OF VICTIMS

7

Victims of
Human Trafficking



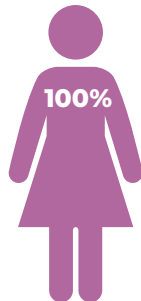
6

Suspected Human
Trafficking Victims

First: Human Trafficking Victims

Characteristics of Human Trafficking Victims

GENDER



Female

AGE CATEGORIES



43%

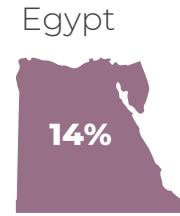
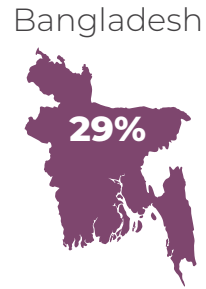
Child



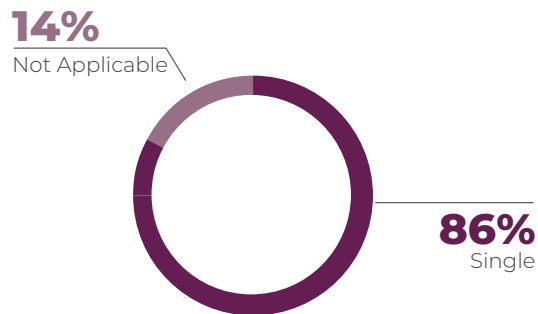
57%

Adult

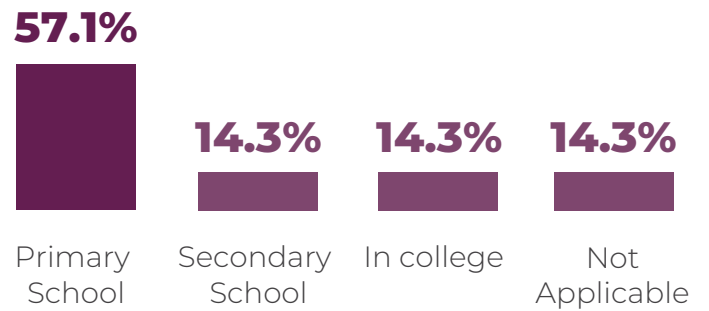
VICTIM'S NATIONALITY



MARITAL STATUS



EDUCATIONAL LEVEL



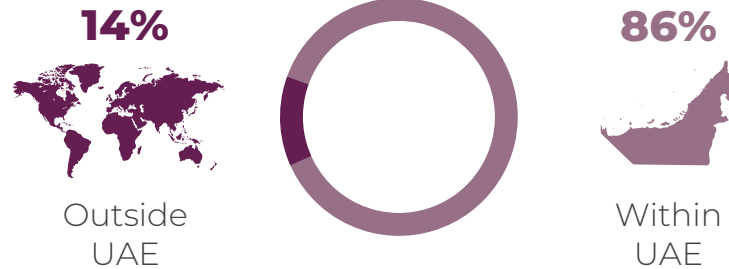
VISA TYPES



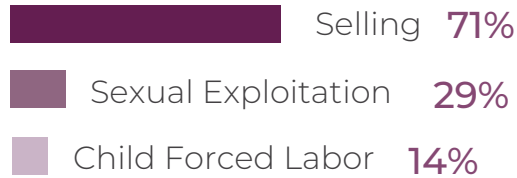
VALIDITY OF VISA



PLACE OF TRAFFICKING

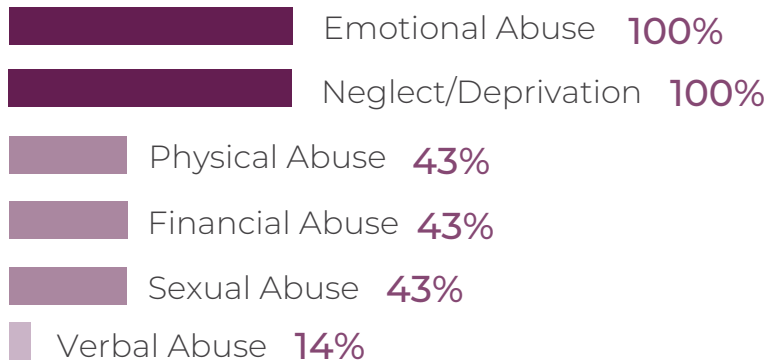


TYPES OF EXPLOITATION



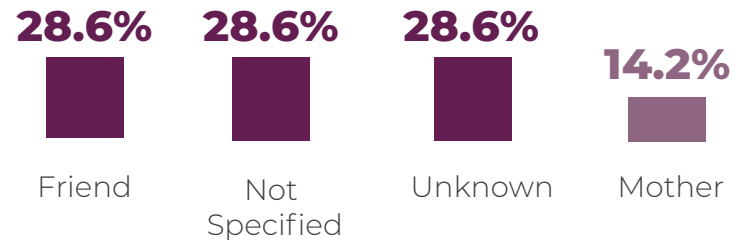
*The victim may experience multiple types of abuse

TYPE OF ABUSE



*The victim may experience multiple types of abuse

TRAFFICKERS

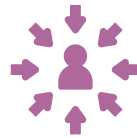


*Top traffickers

Second: Suspected Human Trafficking Victims

Characteristics of Suspected human trafficking victims

NUMBER OF VICTIMS



6

Internal

GENDER



Male



Female

AGE CATEGORIES



50%

Child



50%

Adult

VICTIM'S NATIONALITY

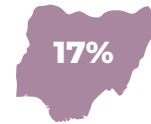
Colombia



Kurdistan



Nigeria

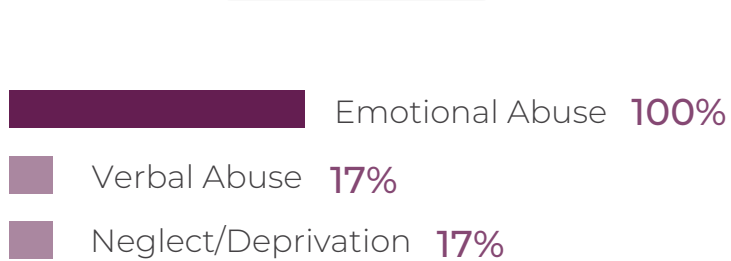


17%

Philippines

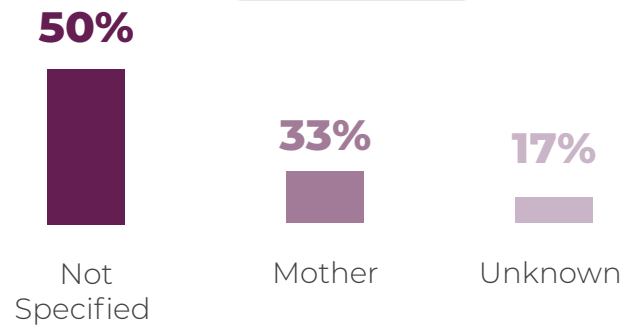


TYPE OF ABUSE



*The victim may experience multiple types of abuse

TRAFFICKERS



*Top traffickers

ABUSE AGAINST WOMAN

CHARACTERISTICS OF WOMEN ABUSE VICTIMS

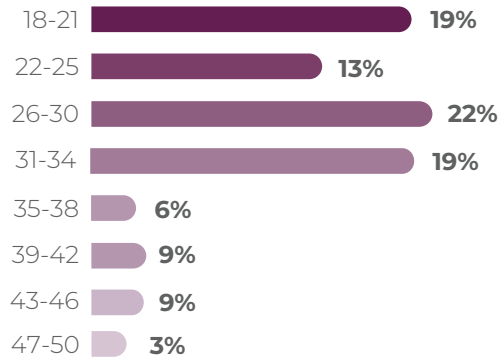
NUMBER OF VICTIMS



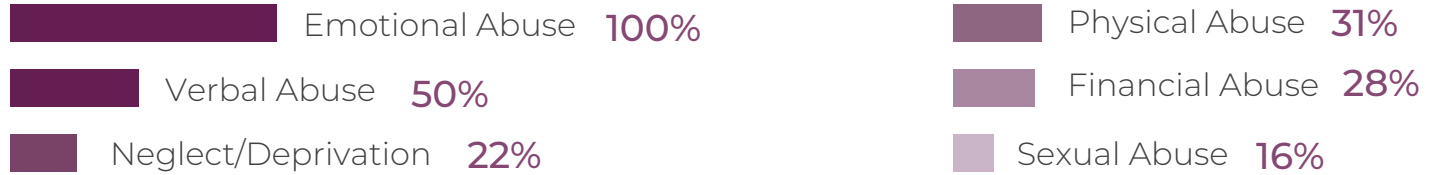
VICTIMS' NATIONALITY



AGE CATEGORIES

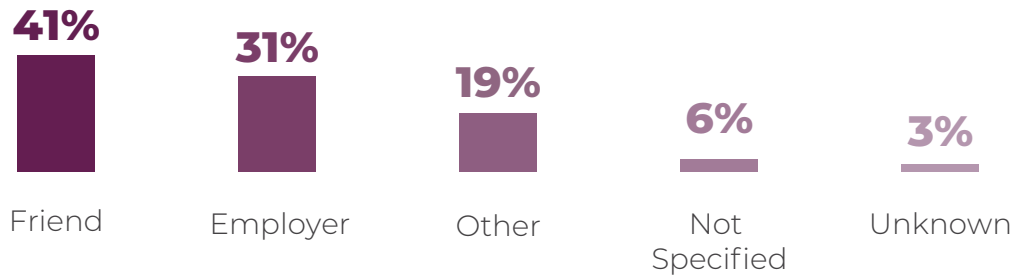


TYPES OF ABUSE



*The victim may experience multiple types of abuse

PERPETRATORS



*Top perpetrators

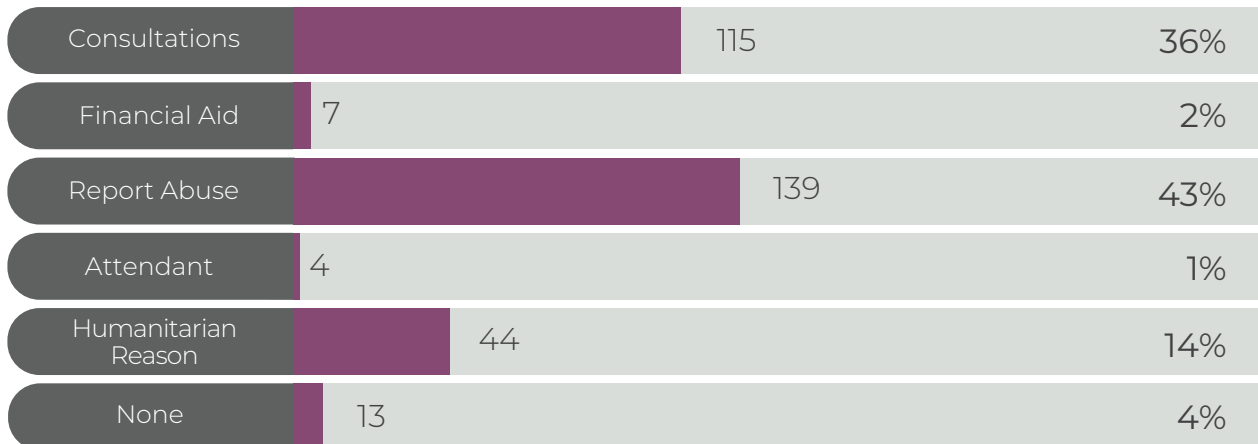
OTHER CASES

CHARACTERISTICS OF OTHER CASES

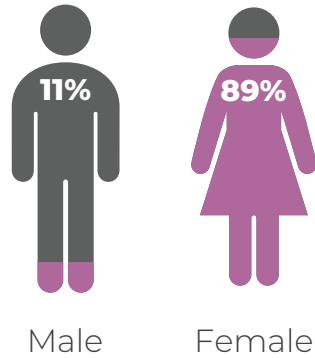
NUMBER OF VICTIMS



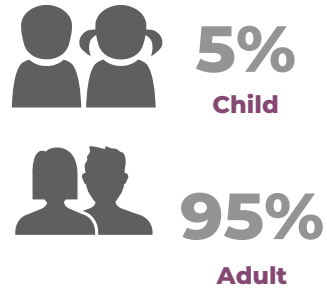
CATEGORY



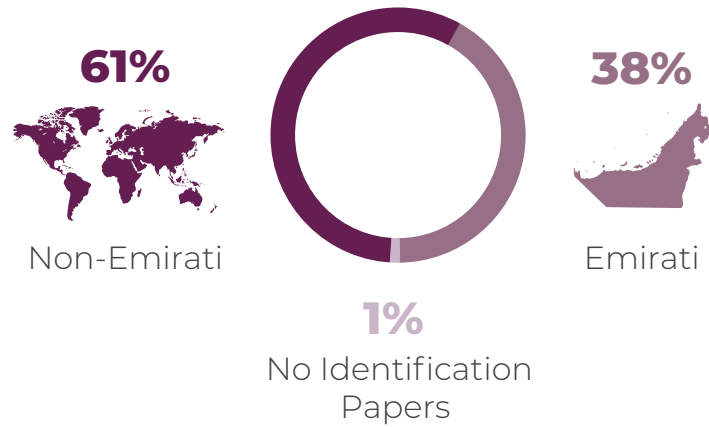
GENDER



AGE CATEGORIES



NATIONALITY OF OTHER CASES



ACHIEVEMENTS IN 2020

AWARENESS CAMPAIGNS

Orange Campaign

The campaign runs in November in line with the "International Day for the Elimination of Violence against Women", which is known as the Orange Day. The campaign included a number of virtual lectures that were provided in both Arabic and English about "Thinking Ahead - Building Resilience & Well Being" which invites women in particular and society to focus on the importance of mental health, physical health and social relations through which women can prepare for a new lifestyle that enables them to interact and cope with crises and the associated changes. In addition, a number of audio clips were published on social media platforms containing awareness-raising advice on how to deal with psychological and social pressure. The total number of views on all platforms was 1000 views and 900 interactions.

Donation Campaign

The donation campaign has been launched by the Dubai Foundation for Women and Children in Ramadan invited the community to interact with the needs of the foundation and its programs by providing support and donation through the foundation's official donation channels (Emirates of Charity Portal).

Domestic Violence Campaign during the Pandemic

In March and April, in conjunction with the National Sterilisation Programme "The National Home Stay Campaign", the Dubai Foundation for Women and Children conducted a mini virtual campaign entitled "National Stay at Home" by posting awareness leaflets through the foundation's social media platforms targeted to the community on how to deal with both cases of violence against women and children, and through these online campaigns the focus was on:

- How to protect yourself from domestic violence in the pandemic.
- How to keep children safe at home in the pandemic.
- Safe exit from the house in case of danger.
- Indications that increase domestic violence.
- How to avoid stress and tensions.
- How to communicate with relevant authorities for the relevant assistance.

Annual Media Campaign to Combat Human Trafficking

DFWAC organized its annual media campaign on the 30th of July in line with the "World Day against Trafficking in persons" for a week through the Foundation's various social media channels for a number of followers to spread awareness of combating trafficking in persons through infographic clips in Arabic and English. The total number of views on all platforms is 1,000 views and 30 interactions.

Educational Advice Campaign in the Pandemic

In March and April, The Dubai Foundation for Women and Children conducted a campaign of educational advice in dealing with stress and pressure of children during the pandemic. A series of educational advice aimed at educating the community in dealing with children during pandemic have been provided and posted on all of the foundation's social media platforms. Zayed University in Dubai has collaborated to republish content on their communication platforms and deliver the content to students at the university.

ACHIEVEMENTS IN 2020

AWARENESS EVENTS

Community Awareness lectures during the pandemic

The Foundation has prepared virtual and awareness lectures for the community to deal with the pandemic by elite of specialists in family care and child protection field.

The pressures of work and anxiety associated with returning to work during the Corona pandemic on 6 July 2020.

Remote psychological first aid during the Corona pandemic on 13 July 2020.

Play therapy for children in times of crisis and disaster on 15 July 2020.

Violence against women from a psychological and social perspective on 29 November 2020.

Dealing with feelings associated with crises on 14 October 2020.

ACHIEVEMENTS IN 2020

AWARENESS PROGRAMS

Most Vulnerable groups to Human Trafficking Program

Zayed University



Cooperation with Zayed University continued in delivering awareness messages to domestic workers through students, male and female workers at the university. The university agreed to send all the awareness materials (audio and printed) to female students and university workers and since it is one of the methods to reach domestic workers at homes. Digital brochures were provided for them in order to send it to (500) female students and (200) male and female workers at the university. Digital brochures and radio audio were distributed of each languages.

Embassy Meeting

Dubai Foundation for Women and Children held a training for a delegation from the Embassy of Sierra Leone on October 19, 2020 in cooperation with the Ministry of Human Resources and Emiratization at the Foundation's premise in order to build the capacities of embassy members in combating human trafficking by introducing them to UAE's efforts in combating this crime, the services provided by the shelters and the most important laws that guarantee rights and the safety of the victims or the domestic workers, who may be among the most vulnerable groups to human trafficking.

Union Coop



In cooperation with Union Coop, the workers in labor camps and housing were targeted with the awareness and around (155) brochures were distributed, including (100) in the English language, (50) in Urdu and (5) in the Arabic language. And at the beginning of the year, around (4) lectures were held in the labor camps in both languages English and Urdu along with awareness audio messages.

Aman Shelter for Women and Children



Aman Center for Women and Children Shelter in Ras Al Khaimah have agreed to collaborate and contribute with the Foundation in spreading the awareness in Ras Al khaimah emirate. The center has been provided with (2000) copies of awareness brochures from different languages, and the cases inside the shelter will be given copies of the brochures to take them when they return to their countries. The center will contribute also in spreading the awareness about trafficking to all male and female workers working in different sectors in the emirate.

ACHIEVEMENTS IN 2020

AWARENESS PROGRAMS

Anti- bullying Program in Schools

Anti- bullying Workshops in Schools

DFWAC conducted 25 workshops about bullying during 2020. There were 1250 beneficiaries from the target groups.

The National Bullying Prevention Week in School Environment

- Hand in hand to Prevent Bullying in March 2020

The Foundation has participated in spreading a series of educational publications through the foundation's social media channels that focuses on the role of the family in formatting children behavioral patterns and the role of the school in providing a safe environment for students. It also highlighted the personal characteristics of bullies, the victims of bullying, and the effects of bullying behavior on the victim or on the bully himself.

- Digital wellbeing

The Foundation participated in the 4th National Prevention Week of Bullying in the school environment which was held under the patronage of Her Highness Sheikha Fatima Bint Mubarak, Chair of the General Women's Union, and President of the Supreme Council for Motherhood and Childhood and Supreme Chairwoman of the Family Development Foundation. The foundation implemented a series of virtual workshops for students in a number of public and private schools in various emirates of the country. Awareness leaflets had also been prepared and broadcast through the foundation's social media platforms aimed at raising awareness of parents about cyberbullying, and reached a total of 403 interactions.

- International Children's Day - UAE Children's Parliament

In cooperation with the Supreme Council for Motherhood and Childhood, the Foundation participated in preparing cyberbullying videos provided by the Children of Parliament for their peers in the community. The videos were broadcast on various social media platforms in line with the International Day of the Child on the 20th of November and reached 1822 views and 784 interactions.

Distance Package" Initiative

The distance package initiative aimed to promote the values of tolerance and harmony, cultivate positive values, raise awareness among students about bullying behavior and create creative ways in community education. A package was delivered to each student containing interactive workshop supplies to be used during the virtual workshops carried out on three consecutive days.

ACHIEVEMENTS IN 2020

STUDIES AND RESEARCH

Continuing to Collect Data on the Study “Awareness Level about the Crime of Human Trafficking in United Arab Emirates”

In cooperation with the Addaera Research and Poll Center, DFWAC prepared the study at the national level aims at measuring public awareness level on the crime of Human Trafficking in UAE. The study will include all segments of society, including adult citizens and residents, from various major sectors and the most vulnerable groups to human trafficking.

A special Statistical Report about Bangladesh Human Trafficking Victims

It is a specialized report on Bengali victims of human trafficking in the UAE and it analysis the statistics from 2010-2020 and covers all characteristics aspects of the of the victims such as the age, the desired work and the educational status, since it was noticed that there is a passive increase in the numbers of Bengali victims compared to other nationalities, and most victims are young in age, and identifying the methods they use to enter the UAE that will help in addressing the issue in all its aspects and suggest recommendation to prevent this crime.

ACHIEVEMENTS IN 2020

MAINTAINING ISO CERTIFICATES

Quality Management System

ISO 9001:2015

Quality Management – Complain System

ISO 10002:2018

Quality Management – Customer Satisfaction

ISO 10004:2018

Environmental Management System

ISO 14001:2015

International Occupational Health and Safety Management System

ISO 45001:2018

Risk Management

ISO 31000:2018

ACHIEVEMENTS IN 2020

PREVENTIVE MEASURES TO ENSURE THE HEALTH AND SAFETY OF CASES

Remote Cases Safety:

- Family Consultations Portal:

Accelerate the actual activation of the unified family counseling portal under the auspices of the Women's Union and linking the portal with the foundation cases referral system.

- Remote Cases Empowerment Program:

Providing the cases remotely with specialized courses through accredited institutes.

- Remote Litigation Room:

In 2020, the foundation established a "Remote Litigation Room" to investigate and interview victims by the legal authorities.

Cases Safety in the Shelter:

The foundation implemented a range of preventive measures for clients in the accommodation and the shelter including : awareness lectures about the pandemic, and modified the requirements of organizing events, as well as allocating an accommodation for isolating and quarantining the new cases to ensure the safety of all victims.

AGREEMENTS AND PARTNERSHIPS

Strategic Partnerships during 2020
(Agreements and Memorandums of understanding)



SUPPORTERS OF 2020



Deloitte.



أسواق
aswaaq®



NCOR
BANK



مؤسسة دبي
لرعاية النساء والأطفال
DUBAI FOUNDATION FOR WOMEN & CHILDREN

☎ +9714 6060300 📠 +9714 2871177 ✉ info@dfwac.ae

HELPLINE 800111

📘 📷 🐦 @DFWAC

www.dfwac.ae