

ANNUAL INFOGRAPHIC REPORT

For Dubai Foundation for Women and Children 2022

20



22



مؤسسة دبي
لرعاية النساء والأطفال
DUBAI FOUNDATION FOR WOMEN & CHILDREN

[@dfwac](#)
www.dfwac.ae



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لرعاية النساء والاطفال
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WHO ARE WE?

The Dubai Foundation for Women and Children (DFWAC) is the first licensed non-profit shelter in the UAE for women and children victims of domestic violence, child abuse, and human trafficking. It was established in July 2007 to offer victims immediate protection and support services in accordance with international human rights obligations.

OUR VISION

A society free of violence against women and children in Dubai.

OUR MISSION

End violence and abuse against women and children through activating the role of prevention and providing a safe shelter, care and rehabilitation services in accordance with recognized international standards.

STRATEGIC GOALS

PREVENTION

Contribute to end harm, abuse and violence against women and children.

CARE, REHABILITATION AND EMPOWERMENT

- Provide leading and professional services in accordance with international laws and standards
- Rehabilitate victims and successfully integrate them into society.

CAPABILITIES AND INNOVATION

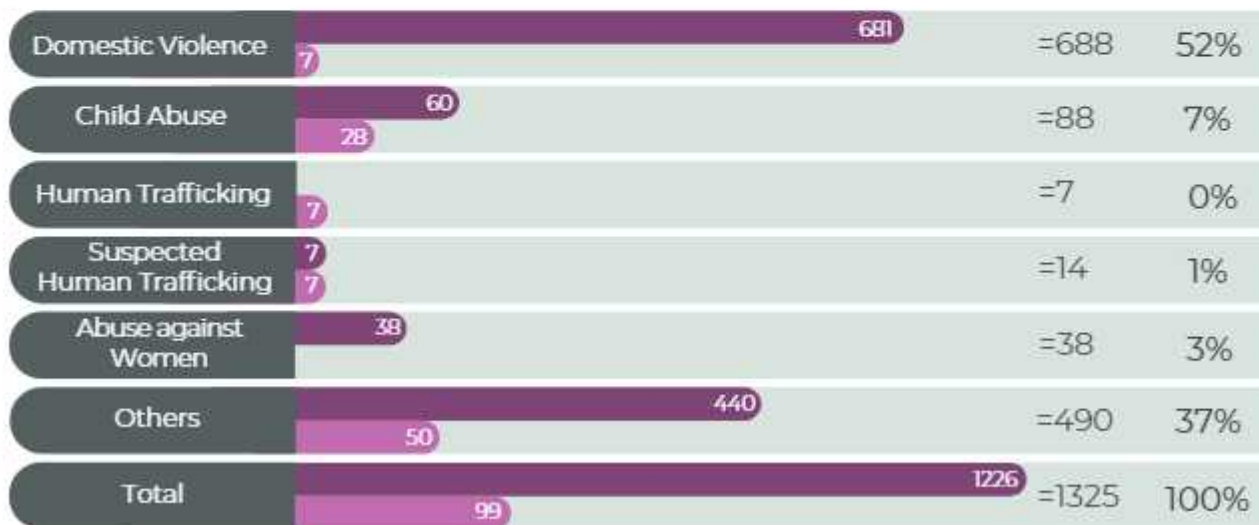
Enhance the effectiveness and efficiency of the internal performances of the foundation.

NEW CLIENTS 2022



8,099
Calls received through
different channels of
the call center

CASE CATEGORY



● External ● Internal

DOMESTIC VIOLENCE

CHARACTERISTICS OF DOMESTIC VIOLENCE VICTIMS:

NUMBER OF VICTIMS



7
Internal



681 = **688**
External Total Clients

GENDER



1%

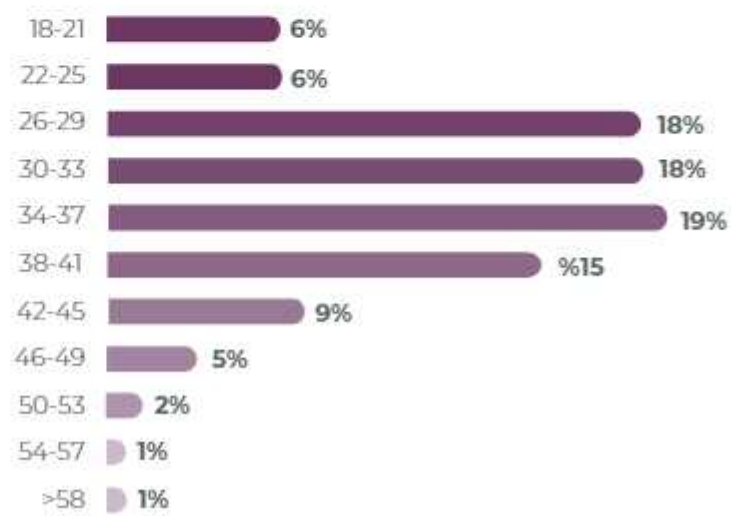
Male



99%

Female

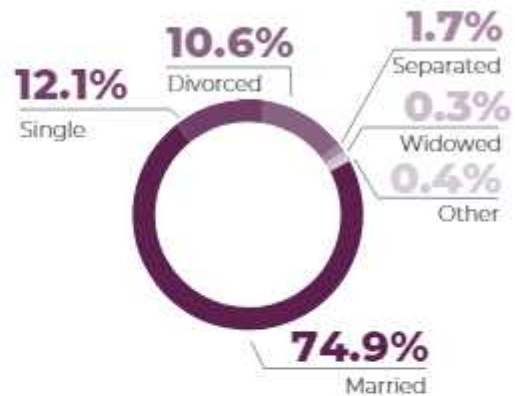
AGE CATEGORIES



VICTIM'S NATIONALITY



MARITAL STATUS



EDUCATIONAL LEVEL



73%



Spouse

10%



Ex-Spouse

7%



Father

4%



Brother/
sister

3%



Mother

2%



Son/
Daughter

1%



Other
Relatives

1%



Partner

1%



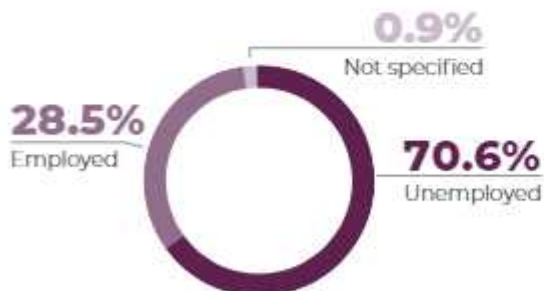
Employer

PERPETRATORS

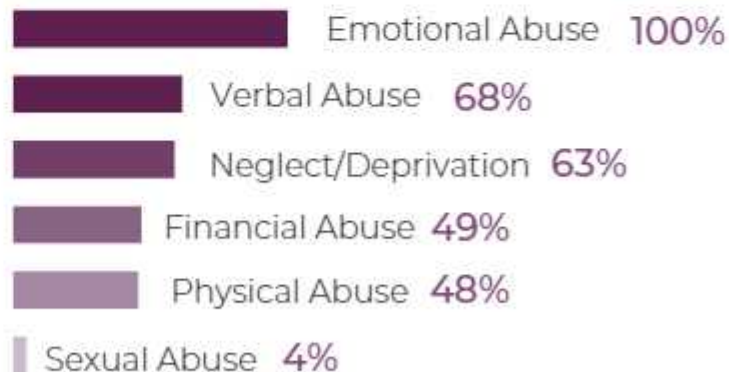
*Top perpetrators

**Victims may experience abuse from one perpetrator or more

OCCUPATION DURING VIOLENCE



TYPE OF ABUSE



*The victim may experience multiple types of abuse

CHILD ABUSE

CHARACTERISTICS OF CHILD ABUSE VICTIMS

NUMBER OF VICTIMS



28

Internal



60

External

= 88

Total Clients

GENDER

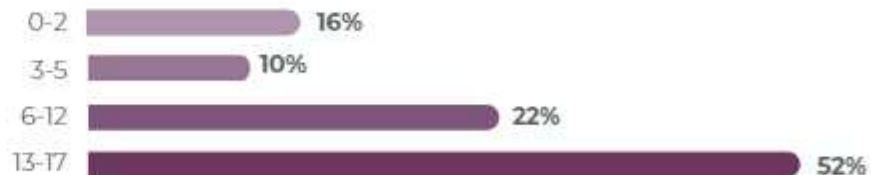


Male



Female

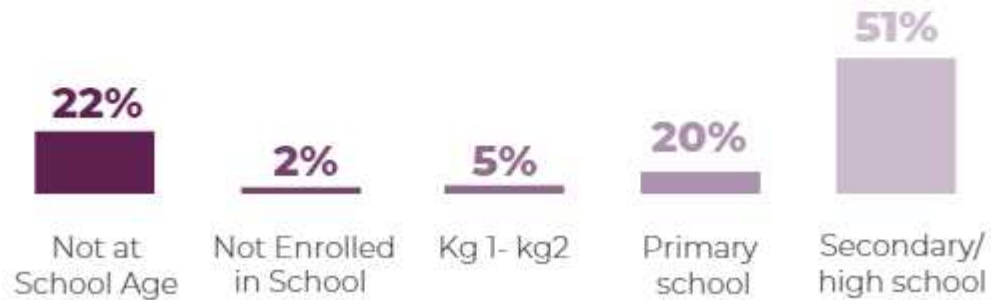
AGE CATEGORIES



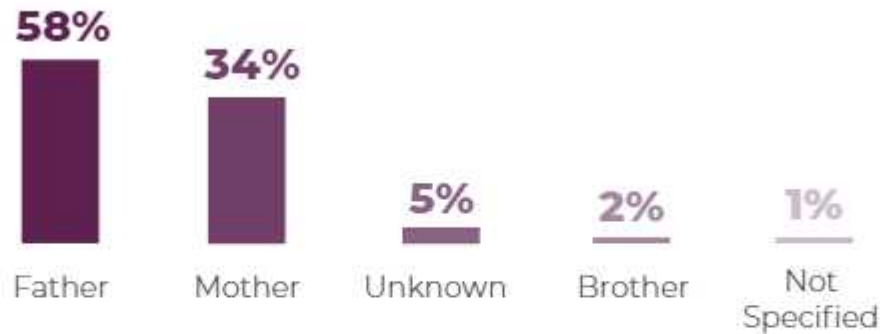
VICTIM'S NATIONALITY



EDUCATIONAL LEVEL

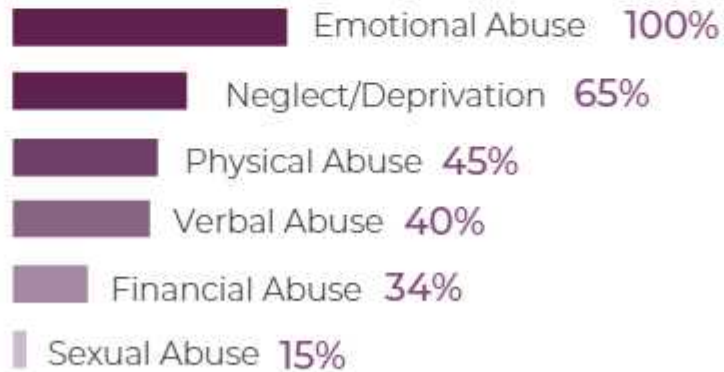


PERPETRATORS



*Top perpetrators

TYPE OF ABUSE



*The victim may experience multiple types of abuse

HUMAN TRAFFICKING

CHARACTERISTICS OF HUMAN TRAFFICKING VICTIMS:

NUMBER OF VICTIMS



First: Human Trafficking Victims

Characteristics of Human Trafficking Victims

GENDER



AGE CATEGORIES



VICTIM'S NATIONALITY

Bangladesh



Pakistan



Egypt



Unknown



MARITAL STATUS

14%

Single



86%

Not Applicable

EDUCATIONAL LEVEL

14%

Not at School Age

14%

Not Educated

43%

Primary School

29%

Secondary School

VISA TYPES



VALIDITY OF VISA



PLACE OF TRAFFICKING

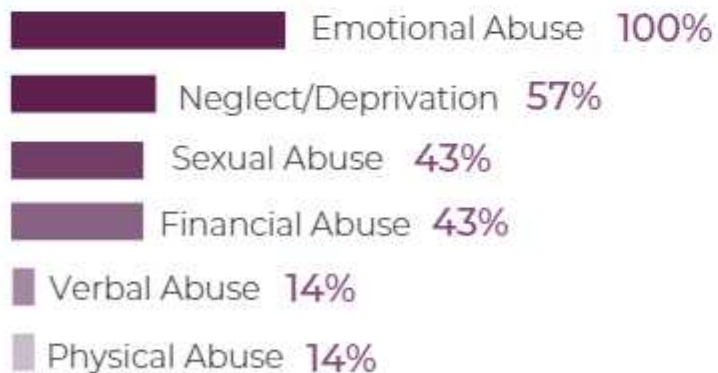


TYPES OF EXPLOITATION



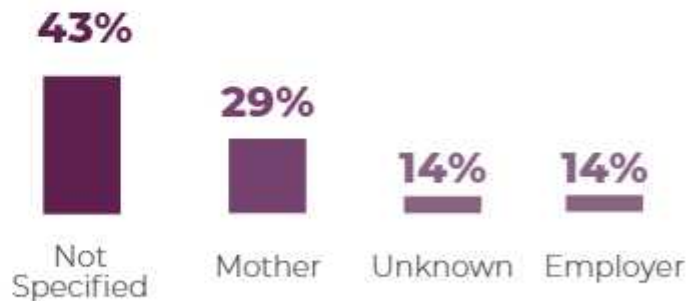
*The victim may experience multiple types of abuse

TYPE OF ABUSE



*The victim may experience multiple types of abuse

TRAFFICKERS



*Top traffickers

Second: Suspected Human Trafficking Victims

Characteristics of Suspected human trafficking victims

NUMBER OF VICTIMS



7
Internal



7
External

GENDER



Female

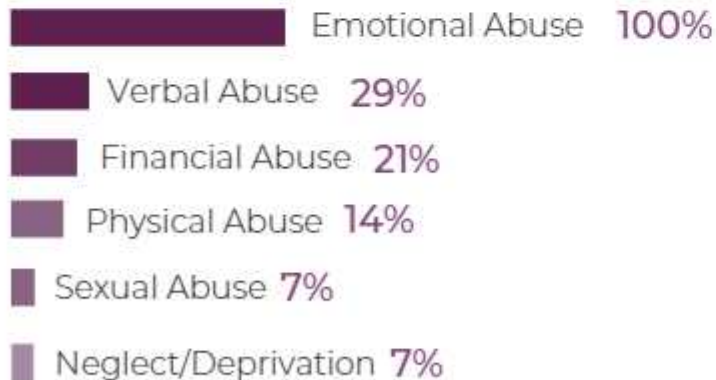
AGE CATEGORIES



VICTIM'S NATIONALITY

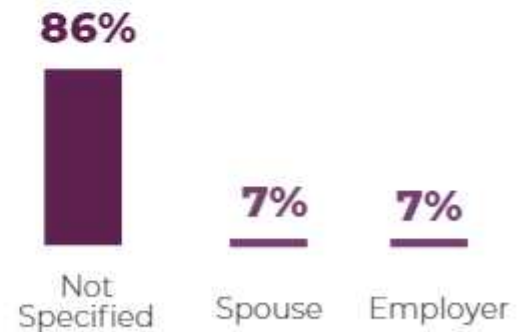


TYPE OF ABUSE



*The victim may experience multiple types of abuse

TRAFFICKERS



*Top traffickers

ABUSE AGAINST WOMAN

CHARACTERISTICS OF WOMEN ABUSE VICTIMS

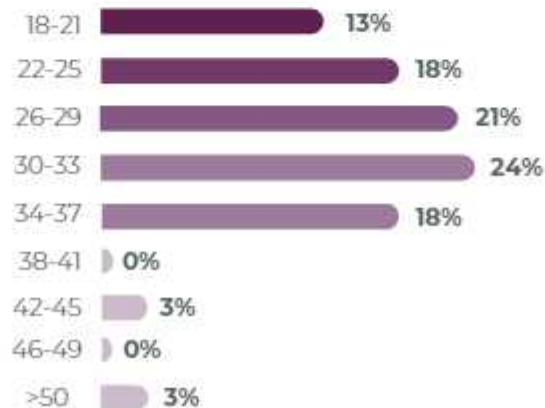
NUMBER OF VICTIMS



VICTIMS' NATIONALITY



AGE CATEGORIES

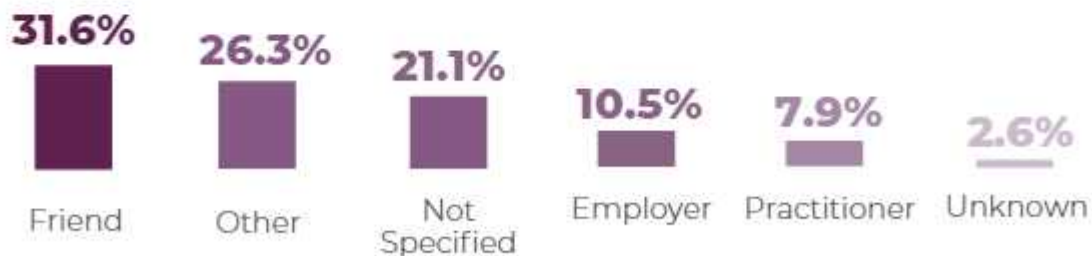


TYPES OF ABUSE



*The victim may experience multiple types of abuse

PERPETRATORS



OTHER CASES

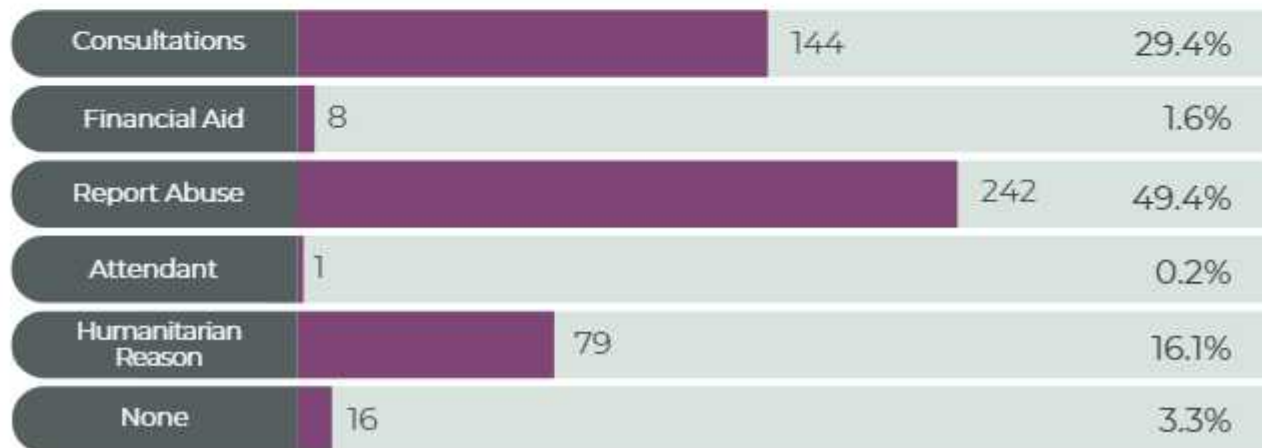
CHARACTERISTICS OF OTHER CASES

NUMBER OF VICTIMS



= 490
Total Clients

CATEGORY



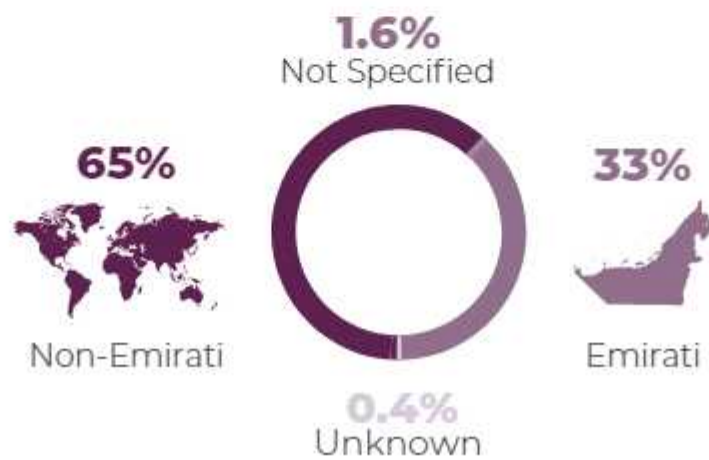
GENDER



AGE CATEGORIES



NATIONALITY OF OTHER CASES



ACHIEVEMENTS IN 2022

Expanding the scope of beneficiaries of shelter services by sheltering the category of abused male children over 12 years old in the Emirates Youth Hostel Association.

Diversifying the channels of receiving social and psychological counseling through the launch of the virtual sessions and mobile services initiative.

Launching qualitative rehabilitation initiatives such as animal assisted therapy and positive parenting.

Launching the "Bassma" initiative to activate the positive role of customers in designing and improving care and rehabilitation services.

Adding DFWAC to the Dubai now application.

Upload all DFWAC services via the Linktree platform

Participation and raising awareness on the regional campaign on digital extortion in cooperation with the GCC Health Council.

Obtaining membership in the media committee on the national policy for child protection in educational institutions.

ACHIEVEMENTS IN 2022

Contribute by preparing an educational and awareness guide on Social Bullying for the National Committee for the Prevention of Bullying in the School Environment. The guide includes scenarios of social bullying forms and methods on how deal to with them for the age group from kindergarten to the third primary school.

Preparing flashcards for building resistance to confront bullying behavior (printed - electronic) and adding a special corner for these interactive exercises on the DFWAC electronic application.

The organization received an outstanding percentage of partner relationship happiness (%94).

The organization received an outstanding percentage of customer happiness (%98).

ACHIEVEMENTS IN 2022

The number of followers of the Foundation's platforms increased by nearly 1500 followers during 2022.

The number of publications on various media platforms doubled, as the Foundation achieved 865 media bulletins on various media platforms, including 12 radio interviews and two television interviews.

Interaction on social media channels increased to more than 10,000 and views of campaigns in collaboration with Furjan Dubai increased to more than 17,000 views.

Participation in regional studies on the Impact of the COVID-19 Pandemic on Child Protection Services for the year 2021-2022 in the GCC countries – in collaboration with the National Family Safety Program in Saudi Arabia, a regional collaborating center with the World Health Organization.

The Foundation completed a study on a national-level titled "Evaluation of Awareness Level about the Crime of Human Trafficking in the United Arab Emirates" in cooperation with Addaera Research and Poll Center.

Striving to achieve Dubai's paperless target for the year 2022 by automating some procedures such as purchase orders, completion documents, meetings minutes and contracts.

Develop the Foundation's application by adding a children's corner.

Electronic link with the Digital Dubai Authority and the Dubai Government Human Resources Department regarding the unified register of Dubai Government employees.

ACHIEVEMENTS IN 2022

Upgrade DFWAC servers from version 2012 to version 2019/2022.

Approving and implementing the replacement and resettlement plan.

Organizing the ceremony honoring employees 2020-2021.

Providing various activities to make employees happy.

Activating health insurance ENAYA.

Accommodating employees according to the scale of grades of the Human Resources Law of the Government of Dubai.

FOUNDATION'S EFFORTS IN 2022

Renewal of the following ISO certificates:

**Quality Management
System**

ISO 9001:2015

**Quality Management –
Complain System**

ISO 10002:2018

**Quality Management –
Customer Satisfaction**

ISO 10004:2018

**Environmental
Management System**

ISO 14001:2015

**International Occupational
Health and Safety
Management System**

ISO 45001:2018

Risk Management

ISO 31000:2018

AGREEMENTS AND PARTNERSHIPS IN 2022

Strategic Partnerships during 2022
(Agreements and Memorandums of understanding)

شمسها

L'ORÉAL
MIDDLE EAST



وزارة الداخلية
MINISTRY OF INTERIOR

فرجان دبي
FERJAN DUBAI

أوقاف دبي
AWQAF DUBAI

سلامة الطفل
Child Safety

GALADARI | كالدري
ADVOCATES & LEGAL CONSULTANTS
محامون و مستشارون قانونيون

Al -Taher Al- Sabri
Advocates & Legal
Consultants

Government Service
Centers (Added)


SUPPORTERS IN 2022

FIVE GUYS®
BURGERS and FRIES

YVES SAINT LAURENT
BEAUTÉ

HFW

sweetheart
kitchen

 ماجد الفطيم
MAJID AL FUTTAIM


woo-hoo!

Deloitte.

Linklaters


DUBAI
HOLDING

AlixPartners

+simmons
simmons

HYUNDAI
MOBIS

SUPPORTERS IN 2022



شركة البحري والمزروعي التجارية ش.ذ.م.م
Bahri & Mazroei Trading Co. LLC



ذي بودي شوب
THE BODY SHOP



LOMBARD ODIER
FOUNDATION



مؤسسة عيسى صالح القرق الخيرية
EASA SALEH AL GURG
CHARITY FOUNDATION



هيئة كهرباء ومياه دبي
Dubai Electricity & Water Authority





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