

ANNUAL INFOGRAPHIC REPORT

For Dubai Foundation for Women and Children 2021

20



21



مؤسسة دبي
لرعاية النساء والأطفال
DUBAI FOUNDATION FOR WOMEN & CHILDREN

[@dfwac](#)
www.dfwac.ae



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لرعاية النساء والاطفال
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WHO ARE WE?

The Dubai Foundation for Women and Children (DFWAC) is the first licensed non-profit shelter in the UAE for women and children victims of domestic violence, child abuse, and human trafficking. It was established in July 2007 to offer victims immediate protection and support services in accordance with international human rights obligations.

OUR VISION

A society free of violence against women and children in Dubai.

OUR MISSION

End violence and abuse against women and children through activating the role of prevention and providing a safe shelter, care and rehabilitation services in accordance with recognized international standards.

STRATEGIC GOALS

PREVENTION

Contribute to end harm, abuse and violence against women and children.

CARE, REHABILITATION AND EMPOWERMENT

- Provide leading and professional services in accordance with international laws and standards
- Rehabilitate victims and successfully integrate them into society.

CAPABILITIES AND INNOVATION

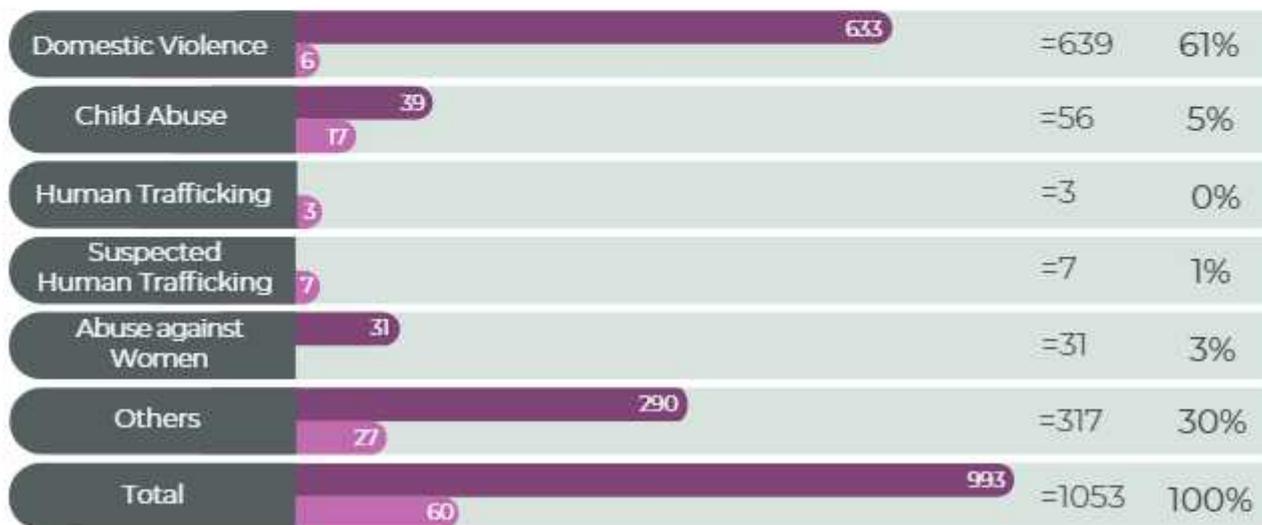
Enhance the effectiveness and efficiency of the internal performances of the foundation.

NEW CLIENTS 2021



7,838
Calls received through
different channels of
the call center

CASE CATEGORY



● External ● Internal

DOMESTIC VIOLENCE

CHARACTERISTICS OF DOMESTIC VIOLENCE VICTIMS:

NUMBER OF VICTIMS



6

Internal



633

External

= 639

Total Clients

GENDER



1%

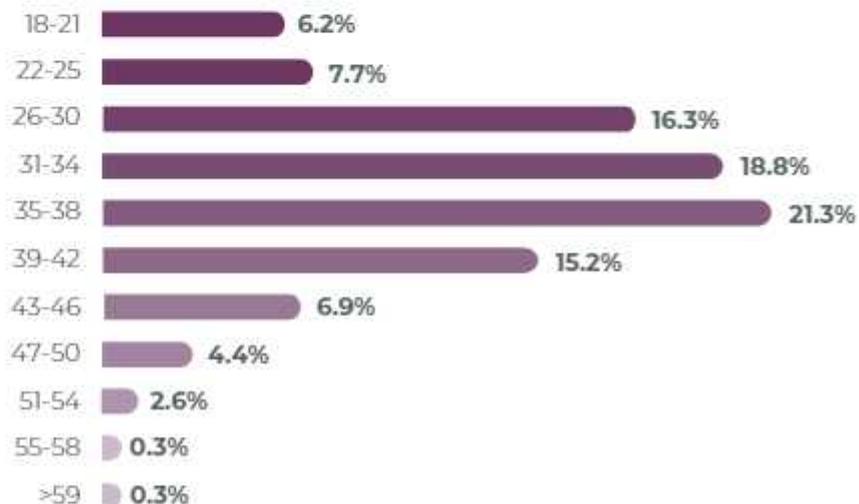
Male



99%

Female

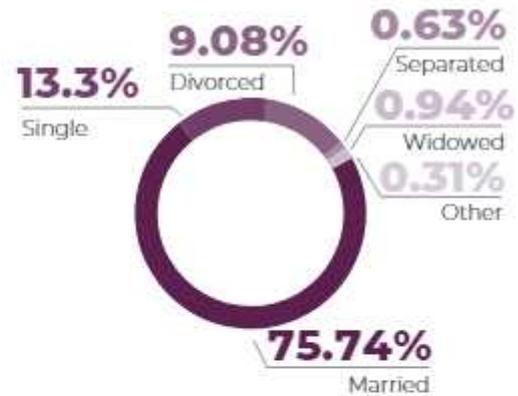
AGE CATEGORIES



VICTIM'S NATIONALITY



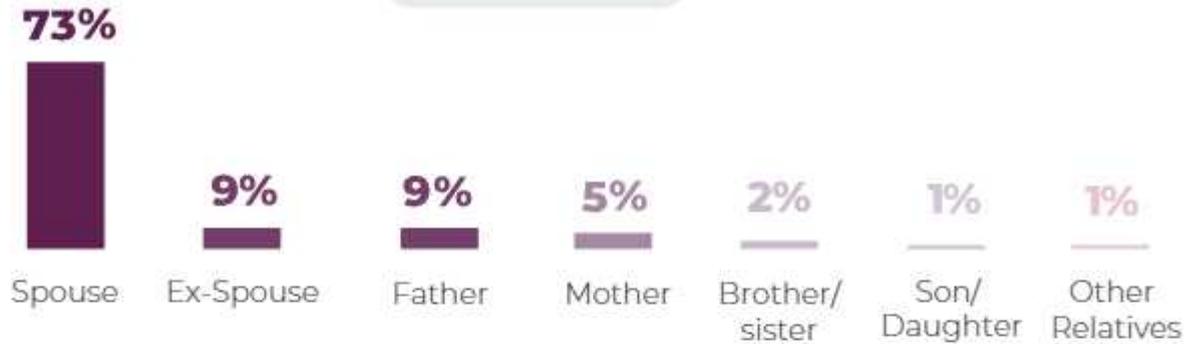
MARITAL STATUS



EDUCATIONAL LEVEL



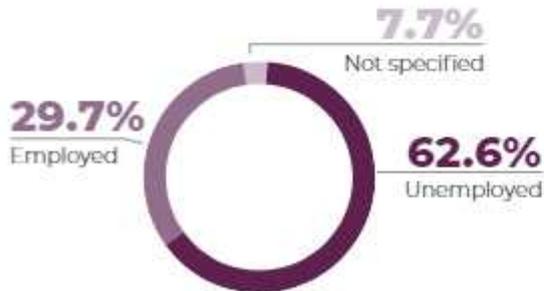
PERPETRATORS



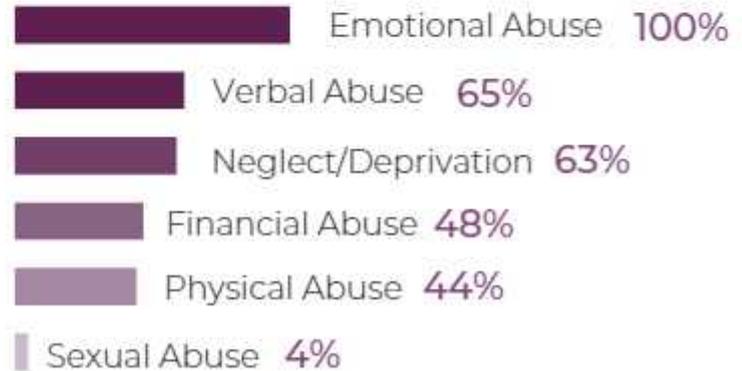
*Top perpetrators

**Victims may experience abuse from one perpetrator or more

OCCUPATION DURING VIOLENCE



TYPE OF ABUSE



*The victim may experience multiple types of abuse

CHILD ABUSE

CHARACTERISTICS OF CHILD ABUSE VICTIMS

NUMBER OF VICTIMS



17

Internal



39

External

= 56

Total Clients

GENDER



Male

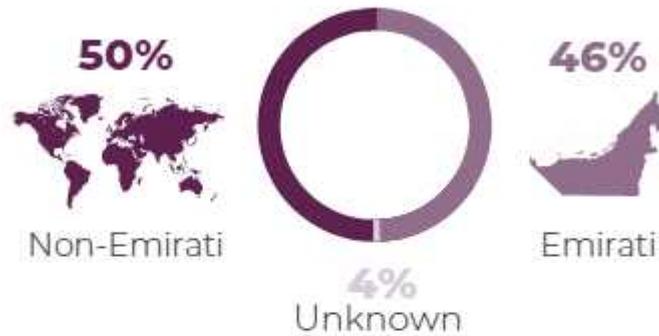


Female

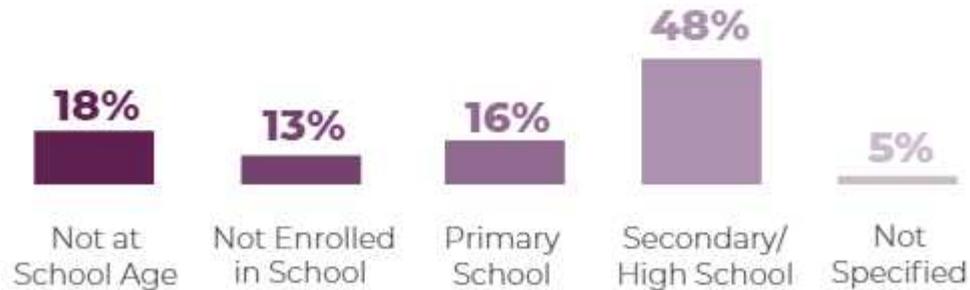
AGE CATEGORIES



VICTIM'S NATIONALITY

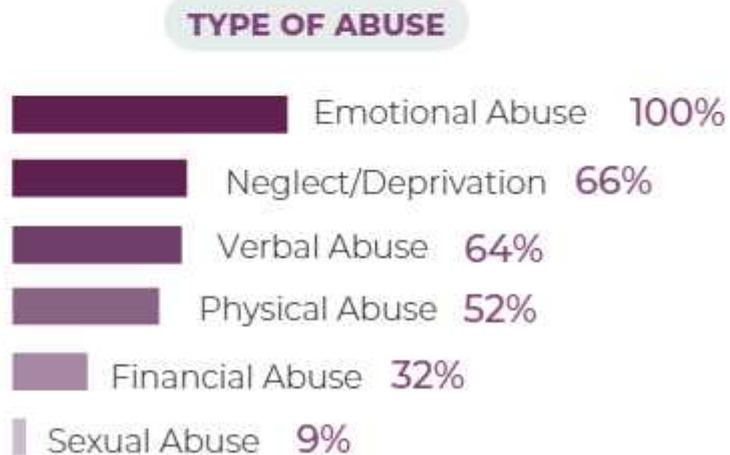


EDUCATIONAL LEVEL





*Top perpetrators



*The victim may experience multiple types of abuse

HUMAN TRAFFICKING

CHARACTERISTICS OF HUMAN TRAFFICKING VICTIMS:

NUMBER OF VICTIMS

3

Victims of
Human Trafficking



7

Suspected Human
Trafficking Victims

First: Human Trafficking Victims

Characteristics of Human Trafficking Victims

GENDER



Female

AGE CATEGORIES



33%

Child



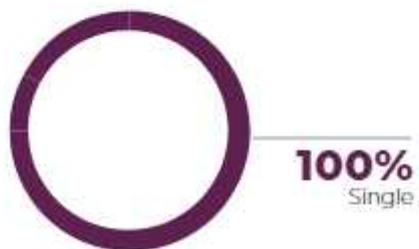
67%

Adult

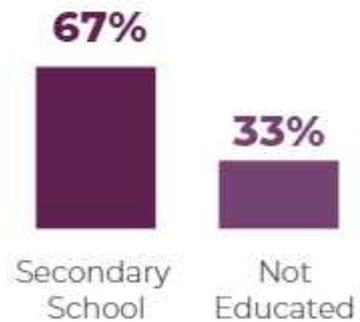
VICTIM'S NATIONALITY



MARITAL STATUS



EDUCATIONAL LEVEL



VISA TYPES



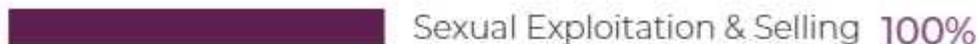
VALIDITY OF VISA



PLACE OF TRAFFICKING

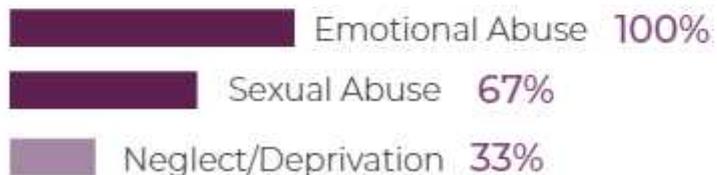


TYPES OF EXPLOITATION



*The victim may experience multiple types of abuse

TYPE OF ABUSE



*The victim may experience multiple types of abuse

TRAFFICKERS



*Top traffickers

Second: Suspected Human Trafficking Victims

Characteristics of Suspected human trafficking victims

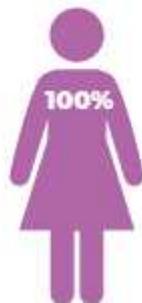
NUMBER OF VICTIMS



7

Internal

GENDER



Female

AGE CATEGORIES



29%

Child



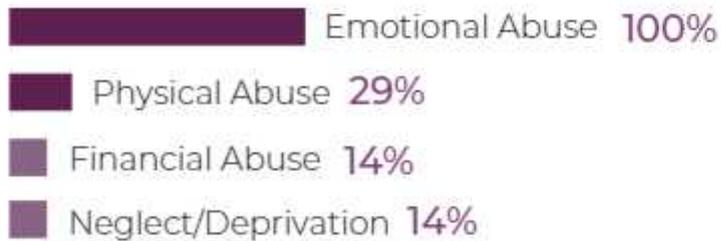
71%

Adult

VICTIM'S NATIONALITY



TYPE OF ABUSE



TRAFFICKERS



*The victim may experience multiple types of abuse

ABUSE AGAINST WOMAN

CHARACTERISTICS OF WOMEN ABUSE VICTIMS

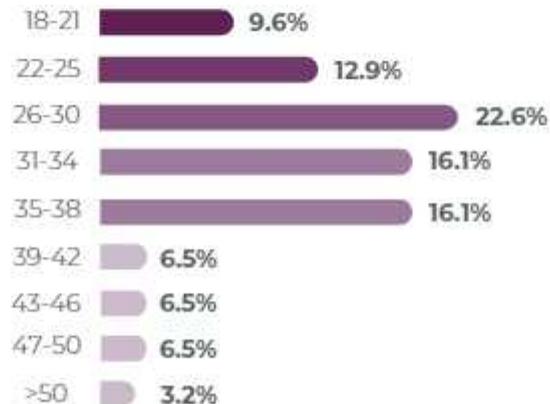
NUMBER OF VICTIMS



VICTIMS' NATIONALITY



AGE CATEGORIES

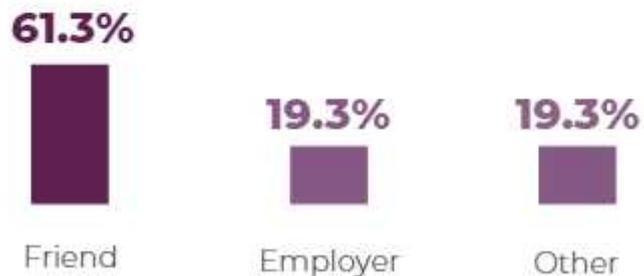


TYPES OF ABUSE



*The victim may experience multiple types of abuse

PERPETRATORS



OTHER CASES

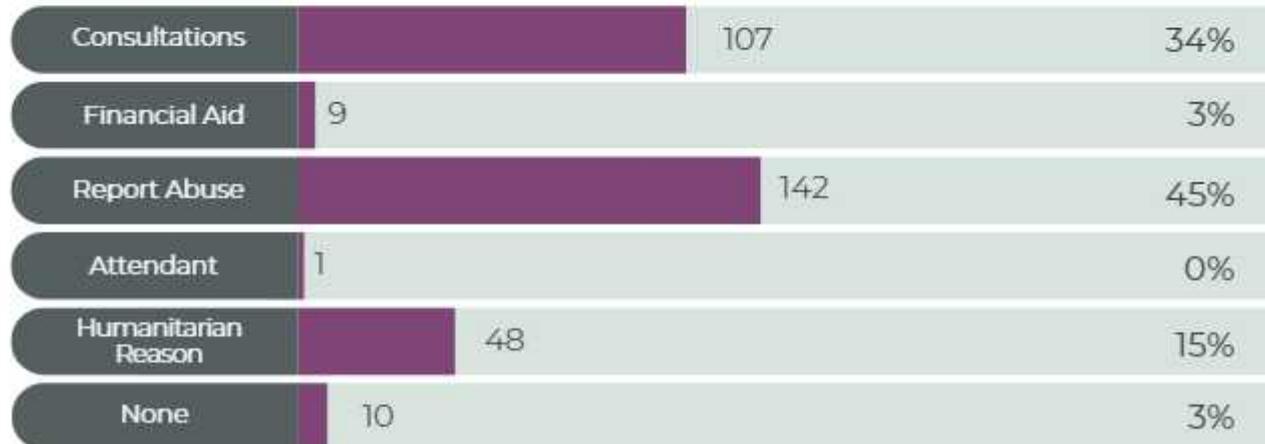
CHARACTERISTICS OF OTHER CASES

NUMBER OF VICTIMS

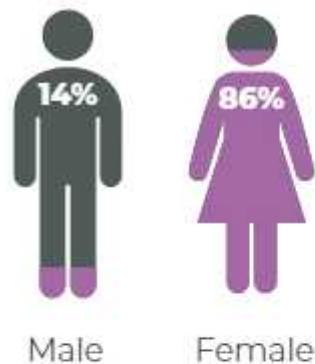


= 317
Total Clients

CATEGORY



GENDER



AGE CATEGORIES



NATIONALITY OF OTHER CASES



ACHIEVEMENTS IN 2021

AWARENESS CAMPAIGNS & TRAINING PROGRAMS

Most Vulnerable groups to Human Trafficking Program

Union Coop

Collaboration with Union Coop had continued for the second year by distributing links of the human trafficking awareness materials to the workers of the Union coop. The number of beneficiaries were 1,000 people, and the number of brochures were 1,000 copies.

Zayed University

Cooperation with Zayed University students continued through raising the awareness of domestic workers as they are considered one of the most vulnerable groups to human trafficking. A lecture was held on the twenty-seventh of September 2021 for students to introduce them to human trafficking crime and the rights stipulated in the protocol and the law. A club was formed that includes a number of female students to participate in the awareness and a link was formed to register students wishing to participate in awareness to provide them with brochures according to the required language and to facilitate Dubai Foundation activities at the university in the future.

Embassy Meeting

Indian Consulate Training

The Foundation held three specialized training courses on human trafficking at the Indian Consulate in the second quarter of 2021, targeted 52 representatives of different labor sectors in the country. The trainees were also provided with the awareness material of the Most Vulnerable groups to Human Trafficking Program in Urdu language, posters in Arabic and English, and distributed 1500 awareness brochures to the trainees to be delivered to the Indian community within the country and the sectors of workers in India.

Indonesian Consulate Training

The Foundation held a meeting with the Consulate General of the Republic of Indonesia in the third quarter of 2021, and the meeting was attended by two consuls and eight embassy staff. The attendees were introduced to the role of the Foundation with regard to victims of human trafficking, and were introduced to the awareness program of the most vulnerable groups to human trafficking, as well as the smart card that was added to the barcode system. Fifty copies of the awareness brochures were distributed.

ACHIEVEMENTS IN 2021

AWARENESS CAMPAIGNS & TRAINING PROGRAMS

Anti- bullying Program In Schools

Anti- bullying Workshops In Schools

DFWAC conducted 25 workshops about bullying in schools. There were 2020 beneficiaries from the target groups.

World Cyberbullying Day

On 17 June 2021, the Foundation participated in organizing a virtual workshop for students that included a competition entitled "Online Positive Behavior", that 300 students benefited from. Another workshop was also organized for parents titled "For Positive Electronic Space". The Foundation also posted educational posts on social media as advice on cyberbullying behavior.

Emirati Children's Day

The Foundation participated on the 15th of March 2021 in Emirati Children's Day by presenting an interactive art workshop for students entitled "Let's Fly Happily" where nearly 115 students benefited from it. The workshop aimed to deliver different messages such as the importance of external play compared to electronic games and its role in the development of communication skills. In addition to that, the Foundation also launched in collaboration with a school a competition for students on a national level focused on Children's Rights. There were 119 participants and 10 winners were honored.

Brochures on bullying behavior

A series of publications were prepared in Arabic and English on bullying behavior, and were published in September 2021 through the Foundation's social media channels. The first was about advices for children in the society to make them aware of the concept of bullying behavior and prevention methods. The other one was for the community presenting the assumptions and facts about cyberbullying.

ACHIEVEMENTS IN 2021

AWARENESS CAMPAIGNS & TRAINING PROGRAMS

Anti- bullying Program In Schools

Virtual summer camp

The Foundation participated on the 11th of August in the virtual summer camp organized by the Ministry of Education by offering an interactive competition for students with approximately 70 participants, and the winners of the first three places were honored by the Foundation.

Distance Package Initiative

The Foundation implemented the "Distance Package Initiative" for the second year, addressing this year the theme of "Positive Behavior in Dealing with the Digital Space". Three virtual workshops were presented in October on consecutive days with 30 beneficiaries. New activities had been created that were attached to the packages initiative.

The National Bullying Prevention Week In School Environment

Verbal bullying campaign

The Foundation participated in the events of the fifth National Week for the Prevention of Bullying in the School Environment, which is held under the patronage of Her Highness Sheikha Fatima Bint Mubarak, Chair of the General Women's Union, President of the Supreme Council for Motherhood and Childhood and Supreme Chairwoman of the Family Development Foundation, implementing a series of awareness workshops aimed at parents and adults addressing the role of the family in building resistance among children to confront the behavior of bullying, and the proper methods to build the abilities and skills of the children. The number of beneficiaries reached approximately 257 beneficiaries.

Cooperation with Zayed University

The Foundation organized an initiative for female students under the title "Make a Smile", which is a box containing cards that promote the values of tolerance among female students. In addition, the Foundation implemented an awareness workshop about "Methods and skills of building resistance in children to confront bullying behavior".

International Children's Day

The Foundation launched a series of awareness videos and audios with the participation of a group of influencers and actors in the society, highlighting the theme "Ways to build resistance to counter verbal bullying behavior" from multiple perspectives.

ACHIEVEMENTS IN 2021

CONSULATE TRAINING PROGRAM

Indian Consulate Training

In April, the Foundation held a training program in cooperation with the Indian Consulate in Dubai to develop the skills of the diplomatic missions concerned with issues related to women and children's affairs for three consecutive days at the Foundation. Ten trainees from the Indian Consulate enrolled in the program and they were introduced to cases of domestic violence and child abuse as well as the crime of human trafficking. In addition, they were introduced to the characteristics of these social phenomena, their factors, prevalence rates, causes and effects, and the methods adopted for intervention and treatment in accordance with international best practices.

ACHIEVEMENTS IN 2021

CAMPAIGNS & FORUMS

Annual Media Campaign to Combat Human Trafficking

The media campaign coincides annually with the International Day against Trafficking in persons on the 30th of July. The Foundation's campaign this year focused on the issue of child exploitation, especially sexual exploitation and forced labor in the labor market. The Foundation participated in raising awareness by publishing three awareness videos that reflect the scale of this exploitation globally and its consequences for children. Press releases about the campaign was published in Arabic and English newspapers, posted on all platforms and participated in the global Blue Heart campaign.

Protect Childhood Campaign

In April 2021, the Foundation launched its annual child protection campaign under the patronages of the Ministry of Interior under the title "For Conscious Parenting... Accept your child as he is". The campaign aimed to raise the awareness of community members on the subject of conscious and positive education and unconditional love to contribute to reducing all types of violence against children. This was done by publishing educational media content in both languages via various social media. Two lectures were also given in Arabic under the title "Conscious Parenthood".

Justice and Women's Issues Forum " For Justice "

In December 2021, the Foundation organized the Forum on Justice and Women's Issues with the participation of a number of experts and specialists in the legal, social and security fields with the aim of reflecting the reality of women's issues in Dubai Courts, understanding the progress of justice in various women's cases, and discussing ways to expedite the resolution of these cases. The forum came up with a number of recommendations, the most important one is to reduce procedures and dates of attendance by activating the role of the judge of urgent and temporary matters and activating the one-day court.

Awareness workshops and lectures

The Foundation prepared virtual awareness lectures and workshops for the community in the field family and child protection and awareness. There were sixteen workshops in Arabic with 798 beneficiaries, and seven workshops in English and the number of beneficiaries reached to 252 people.

ACHIEVEMENTS IN 2021

STUDIES AND RESEARCH

Evaluation of Awareness Level about the Crime of Human Trafficking In the United Arab Emirates

DFWAC finished the data collection process of the study at the national level entitled "Evaluation of Awareness Level about the Crime of Human Trafficking in the United Arab Emirates" in cooperation with the Addaera Research and Poll Center. It aimed at measure public level of awareness on the crime of Human Trafficking in UAE. The study will include all segments of society, including adult citizens and residents, from various major sectors and the most vulnerable groups to human trafficking. The results of this study will contribute to drawing and recommending appropriate policies to combat the crime of human trafficking.

Study of parental treatment during Covid 19.

The Foundation has completed a study on "The Impact of Covid-19 pandemic on child maltreatment and its' relation to Parental Patterns in the UAE", where the study aimed to identify the effects of the spread of the Covid virus (Covid 19) in the UAE society on the psychological and mental health of children by evaluating the patterns of parental treatment pursued during this period, and by identifying the types and forms of abuse that children have experienced, the obstacles that families faced, and the extent of the family's knowledge of the existence of hotlines to help and provide the necessary support during the pandemic period. The study sample consisted of 765 parents, and the majority of the sample in the study was female.

ACHIEVEMENTS IN 2021

INITIATIVES AND PARTICIPATIONS

To Build

An initiative aimed to build educational capacities and skills in addition to expanding the collaborative scope in the implementation of educational programs and the enhancement of knowledge. Its most important activity was the extraction of outstanding students to participate in the provision of educational workshops.

Your organization is your advisor

The Foundation launched the initiative "Your Foundation is Your Advisor", which aims to provide legal advice to the employees in the Foundation in various legal fields by e-mail, telephone or actual meeting.

Animal Assisted Psychotherapy (AAP):

The Foundation launched a new and innovative animal-assisted Psychotherapy program to support children and adults who are victims of violence and exploitation. It is an alternative treatment to traditional psychotherapy sessions or sometimes a complementary treatment. This psychotherapy improves the mood and reduces the victim's pain caused by traumatic experiences or injuries resulting from victims' exposure to abuse and violence by integrating a group of animals into rehabilitative therapy sessions.

Virtual Empowerment Program (knowledge harbor):

An initiative aimed to build educational capacities and skills in addition to expanding the collaborative scope in the implementation of educational programs and the enhancement of knowledge. Its most important activity was the extraction of outstanding students to participate in the provision of educational workshops.

ACHIEVEMENTS IN 2021

INITIATIVES AND PARTICIPATIONS

Participating In Mental Health Week

Three workshops were offered to students and parent in schools:

- Workshop entitled "Balance in Life", for 100 students.
- Workshop entitled "controlling feelings and emotions" for 20 students.
- A parent workshop entitled "Learn about your role in confronting bullying behavior", for 56 parents

Participating In a Forum

The Foundation participated in a forum on discussing the reality of cyberbullying in the UAE and the efforts to combat it organized by the Gulf Center for Studies and the Family Development Center in Sharjah with the participation of 22 speakers.

FOUNDATION'S EFFORTS IN 2021

Preparing and implementing the digital transformation policy.

Providing WhatsApp service to the hotline 800111.

Participating in membership of the Dubai Plan 2030 team.

Aligning the new enterprise plan with the vision of Dubai Plan 2030.

DFWAC Provided legal advice for 170 cases in 2021. In addition to that, DFWAC provided 72 legal services for %42 of the cases from the legal office to exempt them from legal fees and the law firm.

DFWAC obtained a 10/10 result in evaluating access to smart applications for people of determination 2020 and 2021 in accordance with the results of the evaluation issued by Dubai Digital.

Emiratization increased in 2021 to (%49) compared to %47 in 2020.

The organization received an outstanding percentage of partner relationship happiness (%94).

Employee happiness increased to %77.

FOUNDATION'S EFFORTS IN 2021

Renewal of the following ISO certificates:

**Quality Management
System**

ISO 9001:2015

**Quality Management –
Complain System**

ISO 10002:2018

**Quality Management –
Customer Satisfaction**

ISO 10004:2018

**Environmental
Management System**

ISO 14001:2015

**International Occupational
Health and Safety
Management System**

ISO 45001:2018

Risk Management

ISO 31000:2018

AGREEMENTS AND PARTNERSHIPS IN 2021

Strategic Partnerships during 2021
(Agreements and Memorandums of understanding)



SUPPORTERS IN 2021

YVES SAINT LAURENT
BEAUTÉ

L'ORÉAL
MIDDLE EAST



Deloitte.

sweetheart
kitchen



FIVE GUYS®
BURGERS and FRIES

HYUNDAI
MOBIS

أسواق
aswaaq.



HFW



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دائرة الشؤون الإسلامية والعمل الخيري
Islamic Affairs & Charitable Activities Department





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