

Rosa Roy

Sharjah, UAE

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Master of Social Work candidate specializing in Clinical & Community Practice with hands-on experience in medical, clinical and child welfare social work. Skilled in counseling, case management and multidisciplinary collaboration, with a strong commitment to improving access to care and child protection.

EDUCATION

Christ (Deemed to be University), Bangalore, India

Master of Social Work – Clinical & Community Practice | 2023 – 2025

- Research Project: *Understanding the Social Difficulties of Young Adults with Cancer – A Qualitative Study*

University of Calicut, Kerala, India

Bachelor of Commerce (Finance) | 2017 – 2020

- Project: *Influence of E-Commerce Applications on Consumers*

WORK & LEADERSHIP EXPERIENCE

Community Social Work Intern | *Child Welfare Committee (CWC), Kerala* | Feb 2025 – May 2025

- Assisted in 15+ child welfare cases, preparing formal request letters and resolving guardian's inquiries.
- Documented and maintained case files, extracting records from minutes books (2022–2024) to ensure compliance.
- Attended and assisted 3 training programs (Juvenile Police Officers, Caregivers, Positive Parenting), gaining expertise in child protection frameworks.
- Observed Juvenile Justice Board hearings, strengthening knowledge of child rights and court proceedings.

Medical Social Work Intern | *Aster Medcity, Kochi* | May 2024 – Jul 2024

- Provided counseling for children with heart conditions and families, helping reduce pre-surgery anxiety and stress.
- Collaborated with multidisciplinary teams (doctors, nurses, social workers) to coordinate holistic care.
- Supported financial assistance applications and patient follow-ups, improving access to care for low-income families.
- Authored case reports to assess outcomes of interventions.

Clinical Social Work Intern | *Dubai Center for Special Needs, UAE* | Feb 2024 – Apr 2024

- Supported students with special needs through one-on-one assistance and classroom inclusion.
- Facilitated development of independence, life skills and social engagement.
- Documented progress and behaviors to prepare individualized care plans.

Community Social Work Trainee | *Cure India, Bangalore* | Aug 2023 – Oct 2023

- Conducted home visits and family consultations to evaluate service effectiveness.
- Reviewed case records to identify vulnerable populations and recommended interventions.
- Drafted reports and forms for case reviews, strengthening documentation skills.

Human Resource Administrative | *Kitch-In Food Hall Ltd, Dubai* | Dec 2021 – Feb 2022

- Supported HR operations, including interview coordination, onboarding documentation and employee database management.
- Drafted offer/rejection letters and addressed employee benefit queries.

VOLUNTEERING (*Additional volunteer roles available upon request*)

Volunteer (Palliative Care) | *Sanman – A Citizen Volunteer Group, Bangalore* | Jul 2024 – Jan 2025

- Provided emotional support to children and parents facing serious illnesses.
- Managed data and financial support records with accuracy and confidentiality.
- Assisted in organizing programs for holistic child development.

Volunteer (Reception Committee Lead) | *All India Inter-University Power-Lifting Championship, Kerala* | Feb 2019

- Led hospitality and reception efforts for 200+ participants.
- Maintained guest records and coordinated welcome kit distribution.

SKILLS, ACTIVITIES & INTERESTS

Languages: English, Malayalam, Tamil

Core Skills:

- **Technical Skills:** Case Management, Assessment, Report Writing, Documentation, Counseling, Data Analysis
- **Soft Skills:** Active Listening, Empathy, Cultural Sensitivity, Compassion, Communication Skills, Teamwork

Certifications & Training: Tally ERP.9

Activities: Student Clubs, Volunteer Work

Interests: Photography, Listening music, Travel, Art, Nature, Social causes, Volunteering

Licenses: CDA License (On process)