

Dr. Toni S. Zink

Family Medicine Specialist

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Professional Summary

Experienced Family Medicine Specialist with 17 years of clinical practice across the UAE and USA, delivering evidence-based, patient-centered care within high-volume private healthcare environments. Skilled in acute and chronic disease management, preventive medicine, women's health, geriatric care, and minor office procedures. Adept at optimizing patient satisfaction, ensuring DHA compliance, and supporting multidisciplinary collaboration.

Core Competencies

- Acute & Chronic Disease Management
- Preventive Medicine & Screening
- Women's Health, Men's Health & Geriatrics
- Pediatric & Adolescent Care
- Urgent Care & Walk-in Management
- DHA Documentation & Insurance-Ready Charting
- Continuity of Care Programs
- Telemedicine (OkaDoc, Doxy.me)
- EMR Systems: Insta, Medware, NextGen, PowerChart, Allscripts, Athena

Skills

- Patient Safety, QI & KPI Tracking
- DHA Regulatory Compliance & Policy Development
- RCA, Workflow Optimization & Process Mapping
- Strong Communication & Conflict Resolution
- Audit Participation & Performance Review
- Public Speaking, Training & Education
- Microsoft Office & Google Workspace
- Fluent in English and Spanish

Procedures

- Gynecological procedures
- Cryotherapy
- Mole & skin tag removal
- Laceration repair
- Joint injections & arthrocentesis
- Abscess & cyst drainage
- DOT examinations (USA)
- Refugee entrance examinations (USA)

Professional Experience

Family Medicine Specialist – Dubai Physiotherapy & Family Medicine Clinic, Dubai (2024–Present)

- Provide full-spectrum family medicine care with focus on chronic disease management and preventive health.
- Implemented continuity-of-care protocols improving follow-up rates and patient satisfaction.
- Enhanced referral pathways and streamlined patient flow for higher patient volume.

Family Medicine Specialist – Allied Medical Center, Dubai (2022–2023)

- Managed acute and chronic conditions for all age groups.
- Performed minor procedures and contributed to patient outreach.
- Strengthened patient retention through improved communication.

Family Medicine Specialist – MedHills Medical Centre, Jumeirah Golf Estates, Dubai (2021–2023)

- Delivered comprehensive primary care including chronic disease and urgent care.
- Conducted procedures including cryotherapy, skin lesion removal, joint injections.
- Supported clinic growth through patient engagement and partnerships.

Chief Medical Officer & Family Medicine Physician – Samuel U. Rodgers Health Center, USA (2020–2021)

- Led clinical operations across four clinics while practicing full-scope family medicine.
- Implemented telehealth services and directed COVID-19 vaccination/testing.
- Established quality and safety protocols improving compliance.

Education

- Healthcare Executive Program – Harvard University, 2019
- Family Medicine Residency – Medical College of Wisconsin, 2011
- Doctor of Medicine – Howard University, 2008
- Bachelor's Degree – University of Pennsylvania, 2003

Certifications

- DHA – Family Medicine Specialist
- BLS (valid through 2025)