



AMRUTHA ELAYATH

Dedicated professional with strengths in customer engagement and support. Achieved service time and quality targets through effective communication and problem resolution. Committed to delivering exceptional customer experiences and fostering positive interactions. Creative Graphic Designer skilled in Adobe Photoshop and Illustrator. Completes design projects that meet functional requirements and engage audiences. Adapts quickly to new design tools while maintaining a focus on innovative solutions.

Contact

United Arab Emirates

+9710528301762

ammuh202@gmail.com
ail.com

Skills

Customer service

Commitment to excellences

Customer Focused

Public Relations

Complaint handling resolution

Health and safety awareness

HOBBIES AND INTERESET

Dancing

Drawing

Designing

Movies

Editing a video

References

Miss Mariam Abonil

EXPERIENCES

IATA

SHARJAH AIRPORT SERVICES

I worked as intern to complete 90 hours and received a certificate. I helped users by resolving tickets, addressing their questions while gaining new skills daily. It was also easy to communicate with others in staff services. I have learned it's all about responsibilities and independent work on your own. Achieved services time and quality targets.

Graphic Designer

Vision Institute

I recently took a course during my summer vacation and learned design by using soft skills like Adobe Photoshop, Illustrator and logo design. I had a task to complete a project by editing photos, creating content creators, designing awareness posters and supporting outreach communication. I completed this in a six-month course and received certificate.

- Understood functional requirements and adapted design work accordingly.
- Adapted quickly to new design software and tools maintaining a cutting-edge skill set.

EDUCATION

Higher education BSC psychology with criminology

International Indian School Ajman, Al jurf

Through my studies in psychology with criminology, I have gained knowledge about trauma, victim support, safeguarding and ethical responsibility which has strengthened my interest in volunteering with organizations that support women and children.

PROJECTS

As part of my degree, I am developing an understanding of research methods, ethical considerations and case-based learning in psychology with criminology. I am motivated to apply in this knowledge by assisting research or case- related volunteering activities.