

Dr. Rose Jahjah

Program Development Director, Child Protection & MHPSS Technical Expert

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PROFESSIONAL SUMMARY

Counselor with a PhD in Psychology & Special Education and over 10 years of experience providing personal, social, and emotional counselling to children and adolescents. Skilled in designing and implementing program counselling and wellbeing programs, guiding university admissions, and promoting holistic development. Strong background in safeguarding, child protection, MHPSS, and inclusive education. Adept at maintaining confidential records, coordinating with teachers and parents.

EXPERIENCE

Technical Expert

Oct 2025 – Present

Ektimisi for research and development

- Lead the development of inclusive education frameworks, assessment tools, and evidence-based methodologies supporting children with diverse learning needs.
- Manage project teams, assign tasks, track progress, and ensure timely, high-quality deliverables aligned with RBM and technical proposals.
- Provide technical guidance and capacity building to implementation teams and field staff.
- Design tailored training materials and deliver remote/in-person training using participatory methodologies.

National Program Development Director

Sep 2021 – March 2025

SOS Children's Villages, Syria

- Directed national strategies for child protection, early recovery, and inclusive education, across educational programmes.
- Led wellbeing, MHPSS, and child development initiatives benefiting thousands of children.
- Managed advocacy initiatives and strengthened partnerships with UN agencies, INGOs, NGOs, and government ministries to enhance service delivery and coordination.
- Supervised 170+ staff and 6 advisers; provided coaching, training, and performance management, and technical oversight.
- Oversaw child safeguarding systems, risk mitigation, and compliance with global safeguarding standards, backed by certified expertise in Child Protection investigations.
- Oversaw program development and MEAL frameworks; and donor engagement such as (UNICEF, ADA, BMZ, and DRA).
- Applied Humanitarian-Development Nexus approaches in protracted crisis settings.

Psychotherapist

Time Viewer Company Kuwait (Remotely)

Jan2020- Dec 2022

- Delivered counselling sessions for children and adolescents (CBT, behavioural approaches).
- Supported emotional wellbeing, coping skills, and family communication.
- Conducted assessments and maintained confidential case documentation

External Program Consultant

Sep 2020 – Aug 2021

FADAA Association for Community Development, Syria

- Delivered 400+ hours of training on MHPSS, child protection, and youth wellbeing.
- Developed psychosocial tools and interventions for children with diverse needs.
- Strengthened program alignment with international child wellbeing standards.

Psychologist

Mar 2018 – Dec 2020

SOS Children's Villages, Syria

- Conducted assessments and treatment plans for children and adolescents, improving outcomes for 80% of cases.
- Ensured accurate donor-compliant reporting using indicators and log frames.
- Supervised activity teams, tracked monthly implementation plans, and coordinated with external service providers to deliver comprehensive support services.

Child Protection/ GBV Case Management

May 2017 - Dec 2017

International Medical Corps, Syria

- Provided counselling, behavioral support, and emotional guidance to children and youth.
- Managed 100+ GBV survivor cases annually, ensuring safe referrals and comprehensive support.
- Established and trained community-based Child Protection Committees, enhancing local capacity and accountability for safe reporting and referrals.
- Monitored program delivery, ensuring adherence to standardized case management forms and accurate data reporting to the CP/MHPSS Manager.
- Strengthened referral pathways and leading awareness campaigns on GBV.

Early Childhood Development Trainer

Nov 2014 - Apr 2017

International Medical Corps, Syria

- Delivered 250+ training sessions for 400+ caregivers and 600+ children.
- Developed simplified guides on sexual abuse prevention and positive parenting.
- Partnered with local community partners to strengthen outreach and ensure cultural relevance and sustainability of program delivery.

Special Needs Specialist

AMAAI The Syrian Organization for People with Disabilities

Apr 2010 -Sep 2012

- Provided behavioral and psychosocial support for children with disabilities.
- Worked closely with families to reinforce inclusive learning strategies.

EDUCATION

PhD in Psychology and Special Education - Damascus University, Damascus	2021
Master in Psychology and Special Education- Damascus University, Damascus	2012
Bachelor in Psychological Counselling - AL-Ba'ath University, Homs	2007

LICENSES

Diploma in International Business Management- Syrian International Academy, Syria	2025
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CORE SKILLS

Social and Emotional Counselling • Wellbeing Programme Design • Anti-Bullying Procedures • Safeguarding and Child Protection • SEN and Inclusion Support • Behavioural Assessment • Case Management • Crisis Intervention • Program Management • Child Protection and Safeguarding • MHPSS • Case Management • Results-Based Management • Strategy Development • Proposal Writing • Partnership Building • Capacity Building • Communication • Leadership • Team Coordination.

Key Trainings

Safeguarding & Child Protection

- 2024 – Child and Youth Safeguarding – SOS Children's Villages
- 2024 – Child Safeguarding Investigations Mechanisms – SOS Children's Villages
- 2024 – Preventing Sexual Harassment and Exploitation – SOS Children's Villages

Counselling, MHPSS, behavior Support & Inclusion

- 2023 – Case Management – SOS Children's Villages
- 2018 – Trauma-Informed Skills – SOS Children's Villages
- 2016 – Training of Trainers in Psychological First Aid – International Medical Corps
- 2019 – Stress Management – SOS Children's Villages
- 2019 – Behavior Modification Techniques – SOS Children's Villages
- 2014 – Early Childhood Development – International Medical Corps

Languages

Arabic: Native.

English: Advanced.