

Dr. Rose Jahjah

Program Development Director, Child Protection & MHPSS Technical Expert

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PROFESSIONAL SUMMARY

Program Development Director with 10+ years of experience in humanitarian and development programming, specializing in child protection, MHPSS, safeguarding, and emergency response. Proven expertise in program design, RBM, MEAL, capacity building, and multi-stakeholder coordination with UN agencies, INGOs, and government institutions. Strong background in strategy development, systems strengthening, and quality assurance in displacement-affected contexts.

EXPERIENCE

Technical Expert

Oct 2025 – Present

Ektimisi for research and development

- Lead development of reports, methodological frameworks, sampling strategies, desk reviews, and data-collection tools, ensuring technical rigor and alignment with project ToRs.
- Manage project teams, assign tasks, track progress, and ensure timely, high-quality deliverables aligned with RBM and technical proposals.
- Provide technical guidance and capacity building to implementation teams and field staff.
- Design tailored training materials and deliver remote/in-person training using participatory methodologies.

National Program Development Director

Sep 2021 – March 2025

SOS Children's Villages, Syria

- Directed national strategies for child protection, early recovery, and emergency response, managing €1.4–1.8M annual portfolios and ensuring alignment with RBM principles and donor requirements.
- Led a 3-year national strategy using results-based management; improving programme efficiency by 20% and expanding reach by 30%.
- Managed advocacy initiatives and strengthened partnerships with UN agencies, INGOs, NGOs, and government ministries to enhance service delivery and coordination.
- Supervised 170+ staff and 6 advisers; provided coaching, training, and performance management, and technical oversight.
- Oversaw child safeguarding systems, risk mitigation, and compliance with global safeguarding standards, backed by certified expertise in Child Protection investigations.
- Oversaw program development and MEAL frameworks; and donor engagement such as (UNICEF, ADA, BMZ, and DRA).
- Applied Humanitarian-Development Nexus approaches in protracted crisis settings.

Psychotherapist

Time Viewer Company Kuwait (Remotely)

Jan2020- Dec 2022

- Conduct capacity building on MHPSS Topics.
- Supported high-quality, well-coordinated therapy (CBT, BAA) sessions for patient.

External Program Consultant

Sep 2020 – Aug 2021

FADAA Association for Community Development, Syria

- Conducted over 400 hours of capacity-building for 40+ field and administrative staff, focusing on MHPSS principles, peacebuilding, and Child protection.
- Designed and rolled out evidence-based psychosocial tools, including inclusive interventions for children with disabilities.
- Advised on program restructuring for cultural sensitivity and alignment with international standards.

Psychologist

Mar 2018 – Dec 2020

SOS Children's Villages, Syria

- Conducted assessments and treatment plans for children and adolescents, improving outcomes for 80% of cases.
- Ensured accurate donor-compliant reporting using indicators and log frames.
- Supervised activity teams, tracked monthly implementation plans, and coordinated with external service providers to deliver comprehensive support services.

Child Protection/ GBV Case Management

May 2017 - Dec 2017

International Medical Corps, Syria

- Managed 100+ GBV survivor cases annually, ensuring safe referrals and comprehensive support.
- Established and trained community-based Child Protection Committees, enhancing local capacity and accountability for safe reporting and referrals.
- Monitored program delivery, ensuring adherence to standardized case management forms and accurate data reporting to the CP/MHPSS Manager.
- Strengthened referral pathways and leading awareness campaigns on GBV.

Early Childhood Development Trainer

Nov 2014 - Apr 2017

International Medical Corps, Syria

- Delivered 250+ training sessions for 400+ caregivers and 600+ children.
- Developed simplified guides on sexual abuse prevention and positive parenting.
- Partnered with local community partners to strengthen outreach and ensure cultural relevance and sustainability of program delivery.

EDUCATION

PhD in Psychology and Special Education - *Damascus University, Damascus* 2021

Master in Psychology and Special Education- *Damascus University, Damascus* 2012

Bachelor in Psychological Counselling - *AL-Ba'ath University, Homs* 2007

LICENSES

Diploma in International Business Management- *Syrian International Academy, Syria* 2025

SKILLS

Program Management • Child Protection • Safeguarding • GBV • MHPSS • Case Management • MEAL • Results-Based Management • Strategy Development • Proposal Writing • Partnership Building • Capacity Building • Training Facilitation • Humanitarian-Development Nexus • Needs Assessment • Data Management • Communication • Leadership • Team Coordination.

KEY TRAININGS

- Core Humanitarian Standard Introduction – SOS Children's Villages (Syria) 2024
- Child and Youth Safeguarding – SOS Children's Villages (Syria) 2024
- Preventing Sexual Harassment & Exploitation – SOS Children's Villages (Syria) 2024
- Misconduct Investigation Regulation – SOS Children's Villages (Syria) 2024
- Result- Based Management – International SOS Children's Villages (Jordan) 2023
- Case Management – International SOS Children's Villages (Austria)2023
- Sphere – Knowledge Acquisition Experts Consulting Institution (Syria) 2023
- Strategic Planning for NGOs - American University of Beirut (Lebanon) 2023
- Child safeguarding Investigations' mechanisms – SOS Children's Villages Syria (Syria) 2023
- Project and Program Management for NGOs – American University of Beirut (Lebanon)2023
- Proposal Writing – KAE Consulting Institution (Syria) 2022

Languages

Arabic: Native.

English: Advanced.